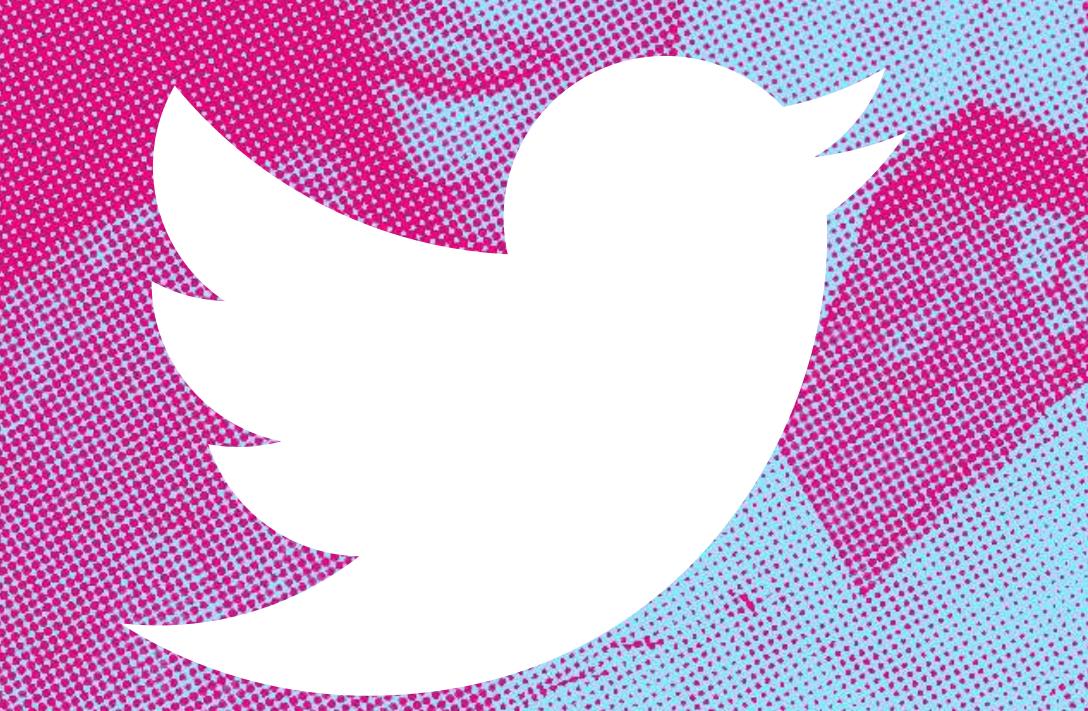
Twitteris

UK



1. Introduction

3. Topline Results

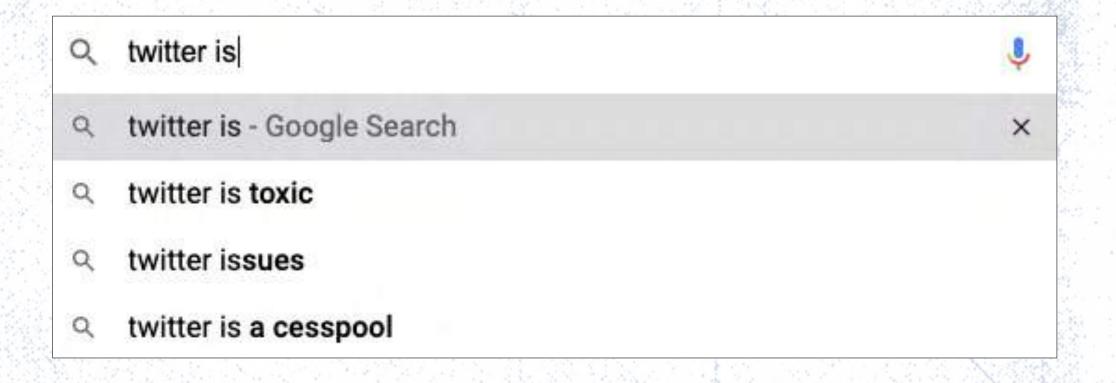


Twitter is what's happening and what people are talking about right now.

Perceptions of Twitter are highly subjective.

They're influenced by which accounts a person follows, who and what content they engage with, and what is said about Twitter in the media and elsewhere.







We did some research to help you (and us) get a better understanding of what **Twitter is**.

To do this, we looked at the different Experiences that happen on Twitter.

What do we mean by "Experiences"?

Experiences are what you see, think, and feel when you go on Twitter.

They're not interests
They're not topics or conversations
They're not content
They're not engagement



We identified the Experiences using Semiotics

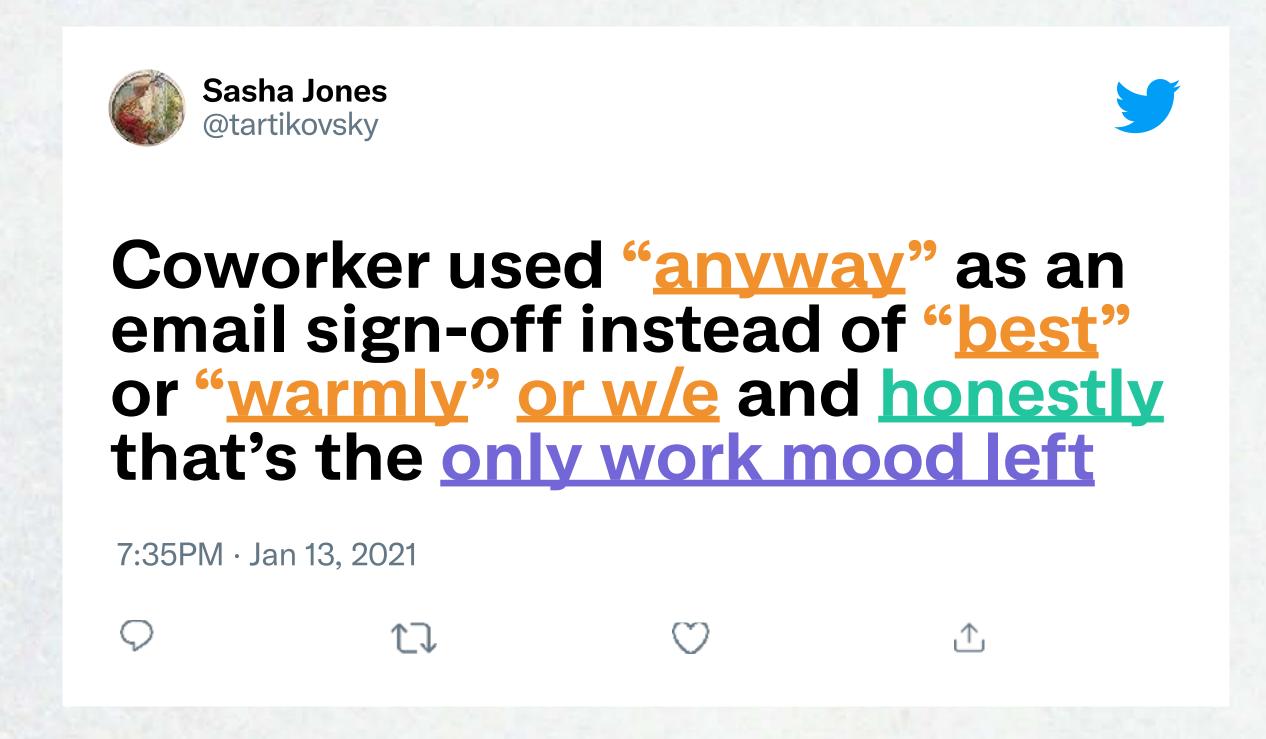
Semiotics analyses how we communicate with each other by studying words, images, stories, behaviours, tone, and context.





We worked with research agency OI on the semiotic analysis of Tweets

Tone is spontaneous and informal, giving a sense of authenticity and honesty



Almost no punctuation and no capitalisation except to "quote" typical email language - even abbreviation of 'w/e'.

'Honestly' means what it says - it's gallows humour

The small story which leads to a big realisation, and brings us into the solidarity of realising 'yeah, this is where we all are right now'.



Then we worked with Quilt.Al to scale the analysis using machine learning

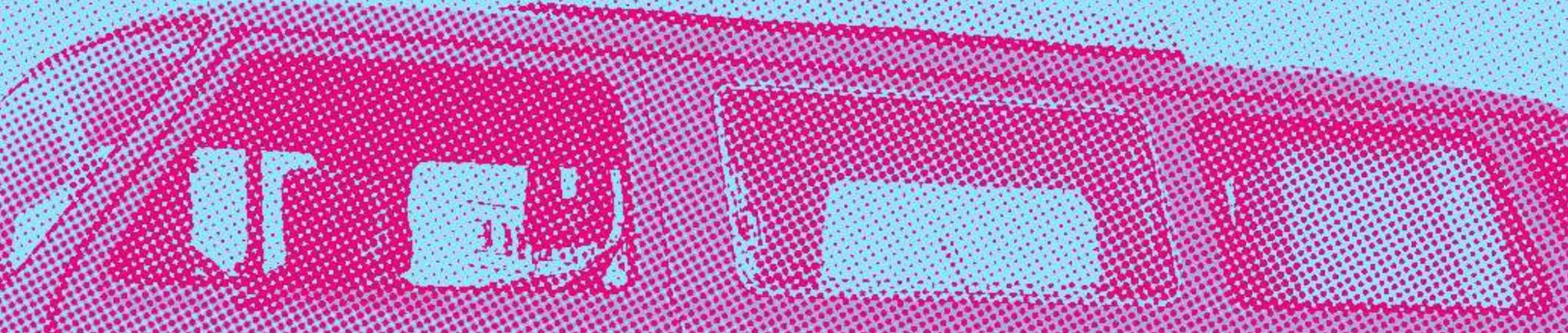
800k tweets 4 markets 4 time periods



What did you find?

23 experiences 8 themes

3. Topline Results

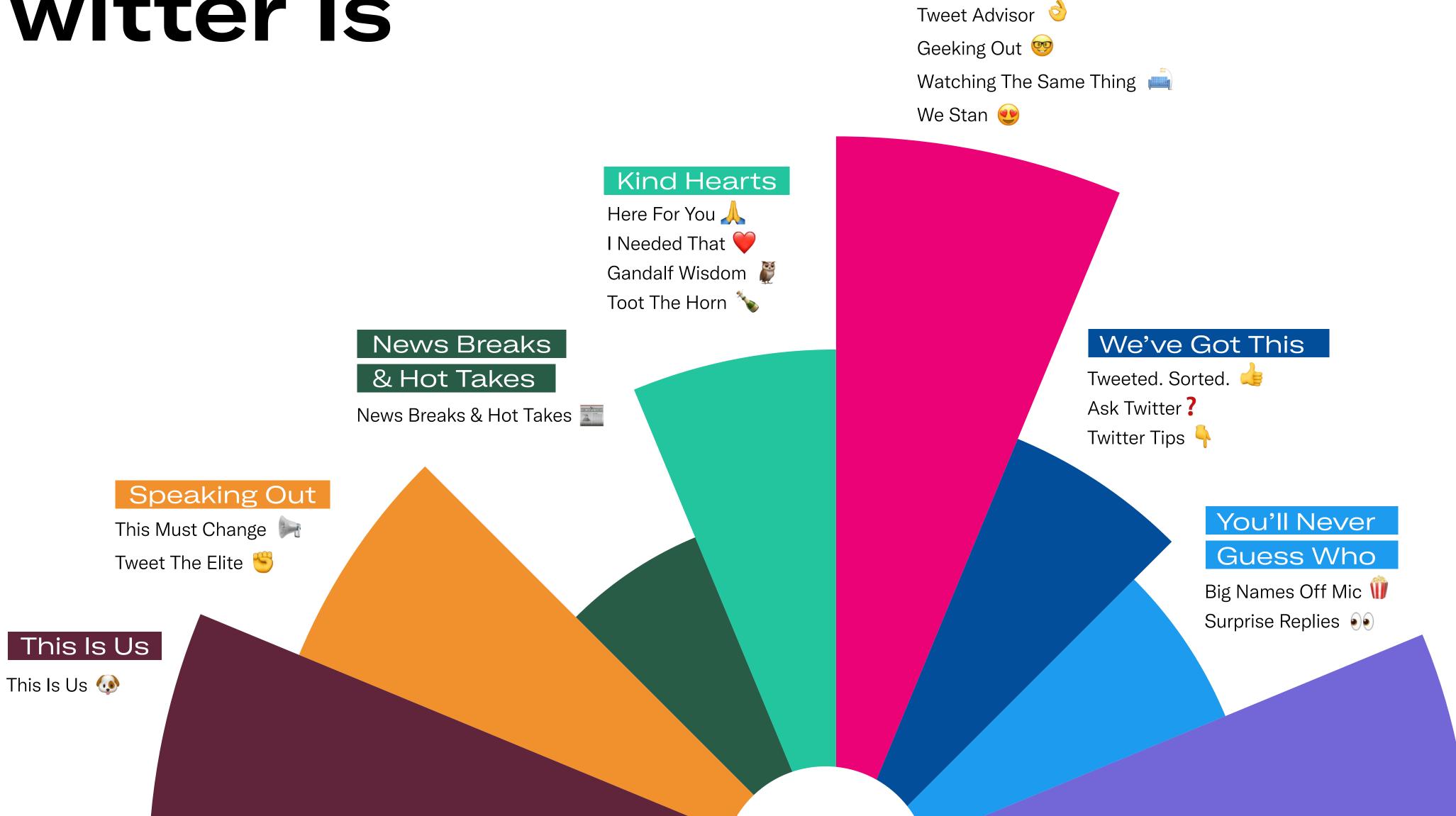


Source:

Twitter, OI, and Quilt.AI, Twitter Is, 2021, UK



Twitter Is



What We're Into

Hot Right Now 🕡



Titter 😂

Threadtime Stories 💷

Mindblown 😇

Tweeting It Real 🤤

Long Memory 💾





Twitter s What We're Into

Hot Right Now 🕡







Who comes off the worst in **Framing Britney Spears?**





3:43PM · Feb 10, 2021









What We're Into

Hot Right Now 🕡

Tweet Advisor



Watching The Same Thing



Surprise Replies 👀

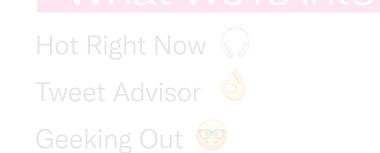




Twitter Is

7

Twitter Is This Is Us



This Is Us 🐠



Source: Twitter, OI, and Quilt.AI, Twitter Is, 2021, UK

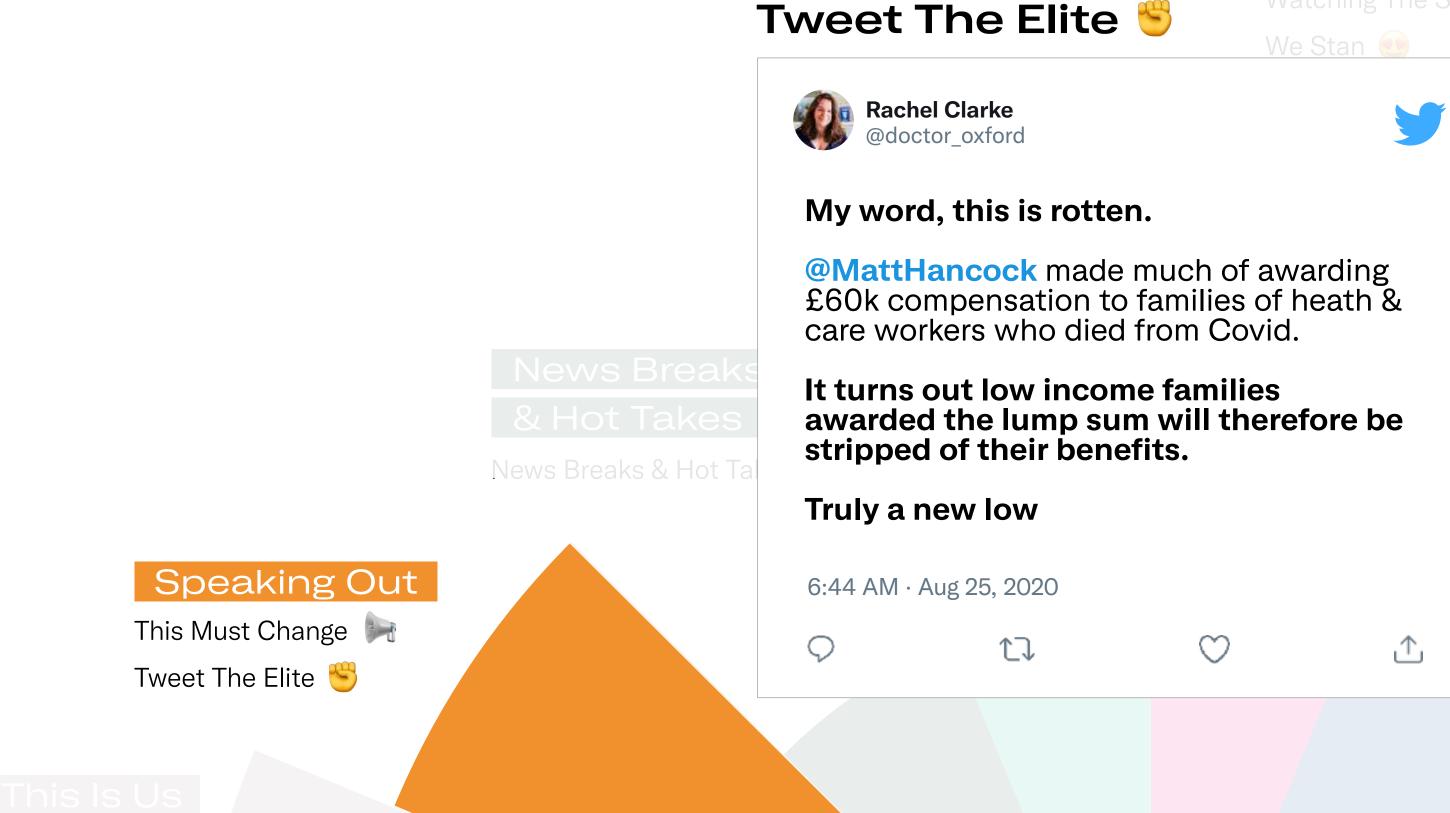
This Is Us

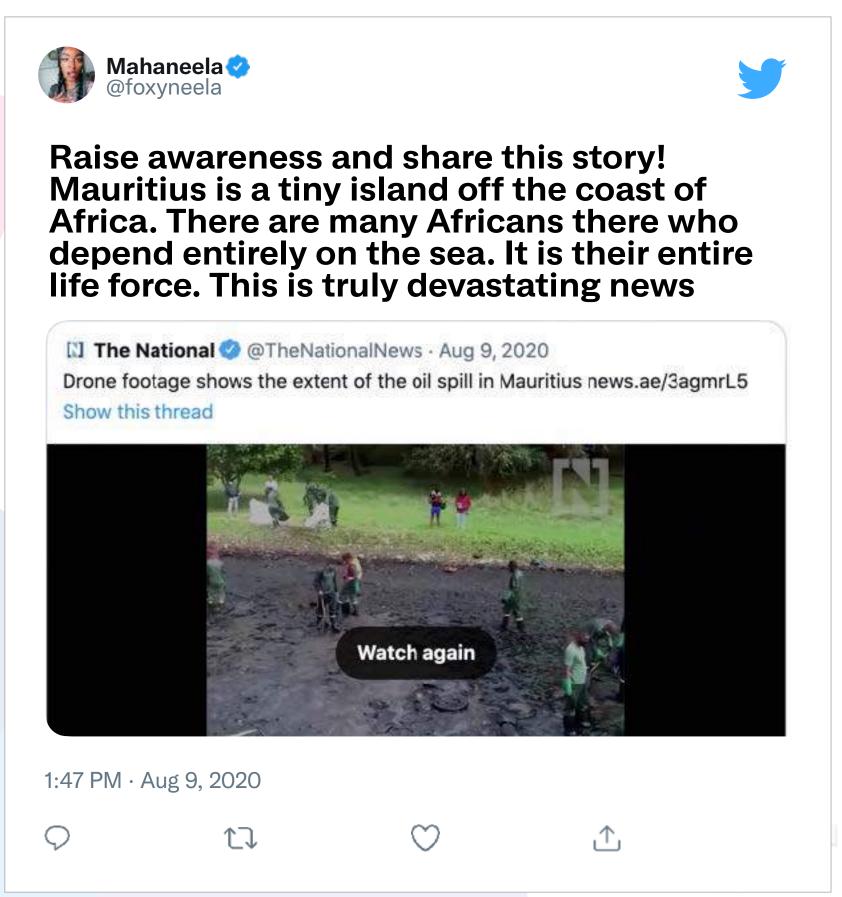
This Is Us 🐠

Twitter s Speaking Out

This Must Change











Twitter Is Loz

What We're Into

Hot Right Now

Tweet Advisor

Geeking Out

Watching The Same Thing

We Stan

We Stan

Kind Hearts

Titter 😂



Fred Delicious

@Fred_Delicious



replace all the vowels in an animal with O.

I'll go first: chomponzoo

9:22 AM · Aug 28, 2020







You'll Never

Big Names Off Mic Warner Surprise Replies

This Is Us

This Is Us



Titter 😂
Threadtime Stories 💷

Mindblown 🤯

Tweeting It Real 🤪

Long Memory 💾

What We're Into

weet Advisor

Geeking Out 🤎

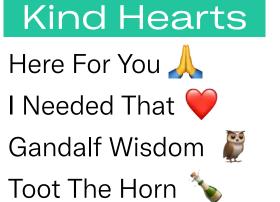
Watching The Same Thing

Ve Stan 🧼

Twitter Is Kind Hearts

Here For You 🙏











My autistic son says very few words but today, he said "hug" and then wrapped his arms around me.

I only cried for about 15 minutes.

2:05 PM · Jun 9, 2020









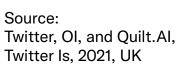
Lolz



Threadtime Stories

lindblown 🧺 weeting It Real









Twitter Is News Breaks & Hot Takes

Kind Hearts

Here For You

Needed That

Gandalf Wisdom

Toot The Horn

News Breaks

& Hot Takes

News Breaks & Hot Takes

Speaking Out

This Must Change

Tweet The Elite

This Is Us

This Is Us 🐽



Hot Right Now

Tweet Advisor

Geeking Out 🤓





Piers Morgan leaves Good Morning Britain following discussions with ITV in wake of Meghan Markle criticism

itNEWS

BREAKING NEWS

Piers Morgan to leave Good Morning Britain following Meghan Markle ro...
In a statement, ITV said: "Following discussions with ITV, Piers Morgan has decided now is the time to leave Good Morning Britain.

© itv.com

3:39 PM · Nov 21, 2020













hreadtime Stories 🔲



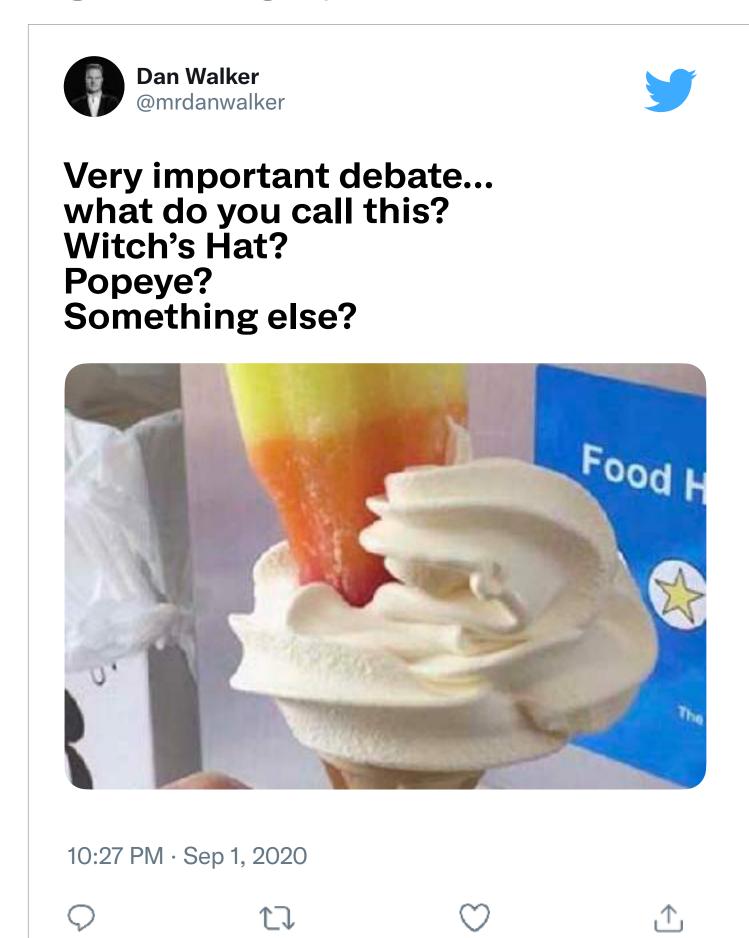




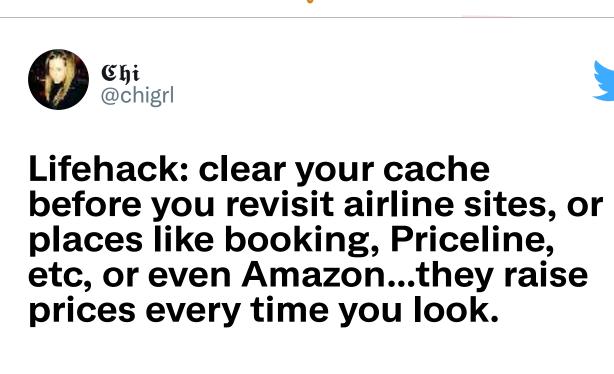
7

Twitter s We've Got This

Ask Twitter?



Twitter Tips -



10:03 PM · Nov 2, 2020

9

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What We're Into

lot Right Now

Geeking Out

Watching The Same Thing

/e Stan 📀

We've Got This

Tweeted. Sorted.

Ask Twitter?

Twitter Tips 👇

You'll Nevel
Guess Who

Big Names Off Mic Surprise Replies

Lolz

Titter 🥌

Threadtime Stories

indblown 🐷

Tweeting It Real





Twitter Is You'll Never Guess Who



Don't let the cat out of the bag molly I'm trying to buy a g-wagon

mOllyfoster

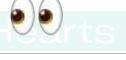
always have to just throw in lewis Capaldi twitter.com/ <u>parklifefest</u>

7:16 PM · Apr 9, 2020

9

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Surprise Replies • •



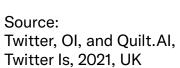
Moll

Do festivals realise they don't

You'll Never

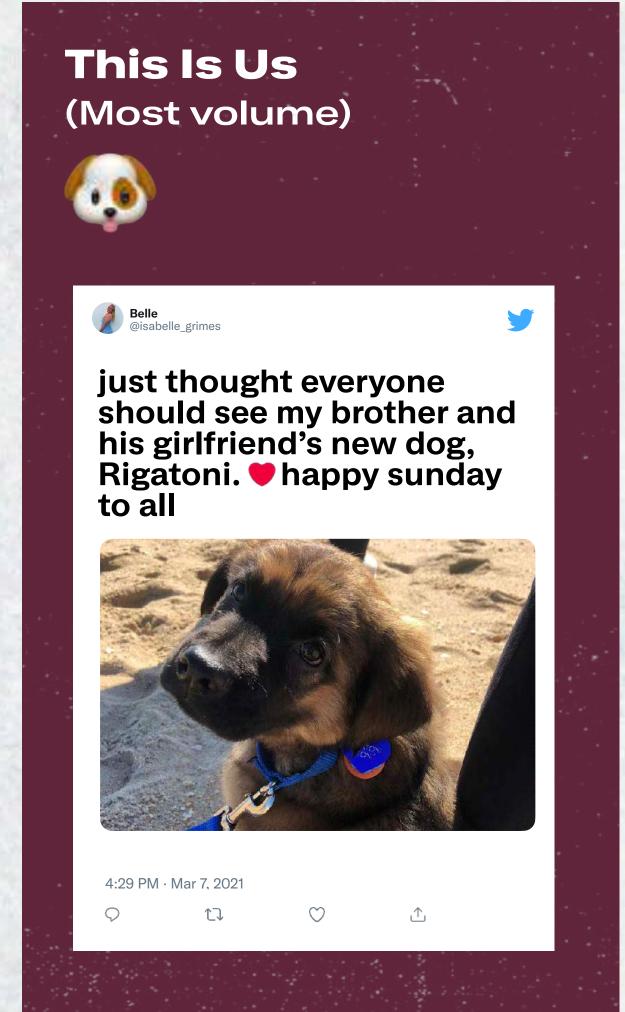
Guess Who

Big Names Off Mic III Surprise Replies 👀

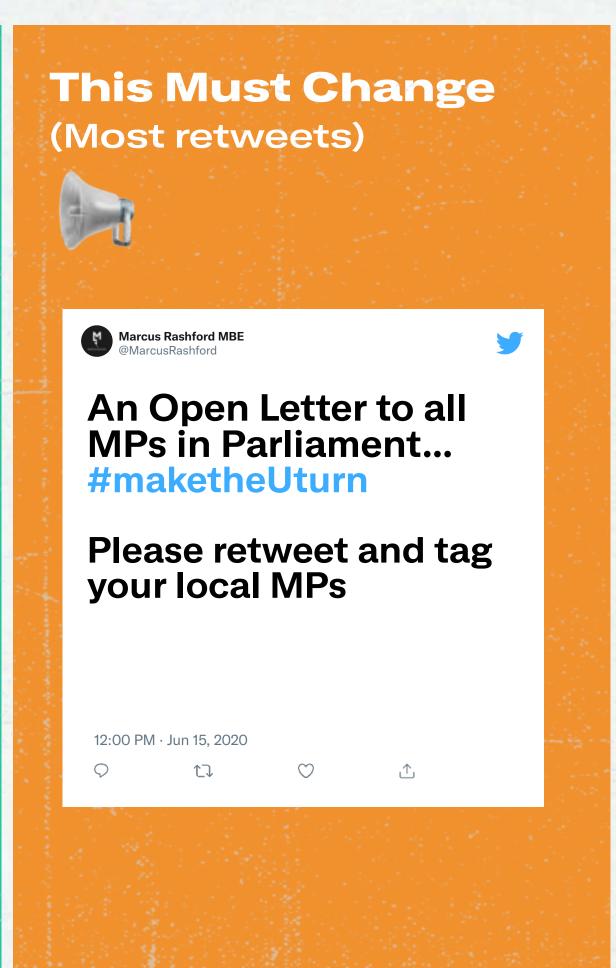


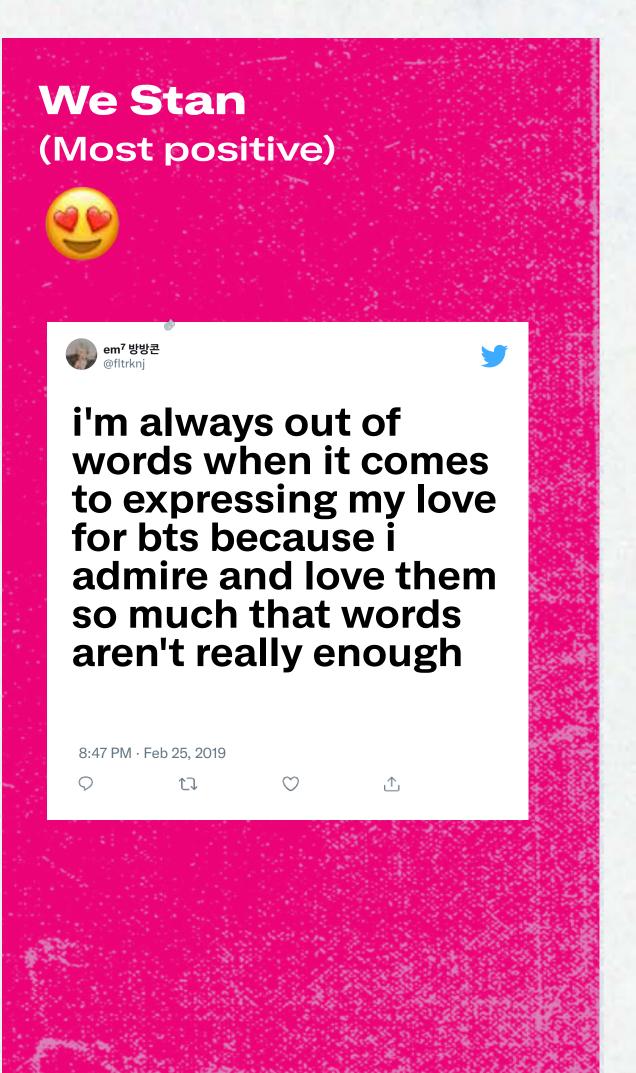


So which Experiences are most prominent?









We created a ranking to measure the prominence of different Experiences on Twitter

The Prominence Ranking combines multiple metrics into one, including:

- Tweet volume
- Follower counts
- Retweets

4h. Themes



What We're Into

Hot Right Now 🕡

Tweet Advisor

Geeking Out 🤓

Watching The Same Thing

We Stan 😍



This Is Us This Is Us 🐠



Speaking Out This Must Change

Tweet The Elite 💍



Lolz

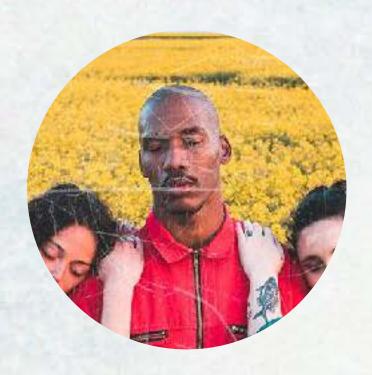
Titter 😂

Threadtime Stories

Mindblown 😇

Tweeting It Real 😜

Long Memory | | |



Kind Hearts

Here For You 🙏 I Needed That 💚 Gandalf Wisdom 🦉

Toot The Horn 🍾



News Breaks & Hot Takes

News Breaks & Hot Takes





We've Got This

Tweeted. Sorted. Ask Twitter?

Twitter Tips 🥢 🤞 👇





You'll Never Guess Who

Big Names Off Mic III

Surprise Replies 👀

Mhat We're Into

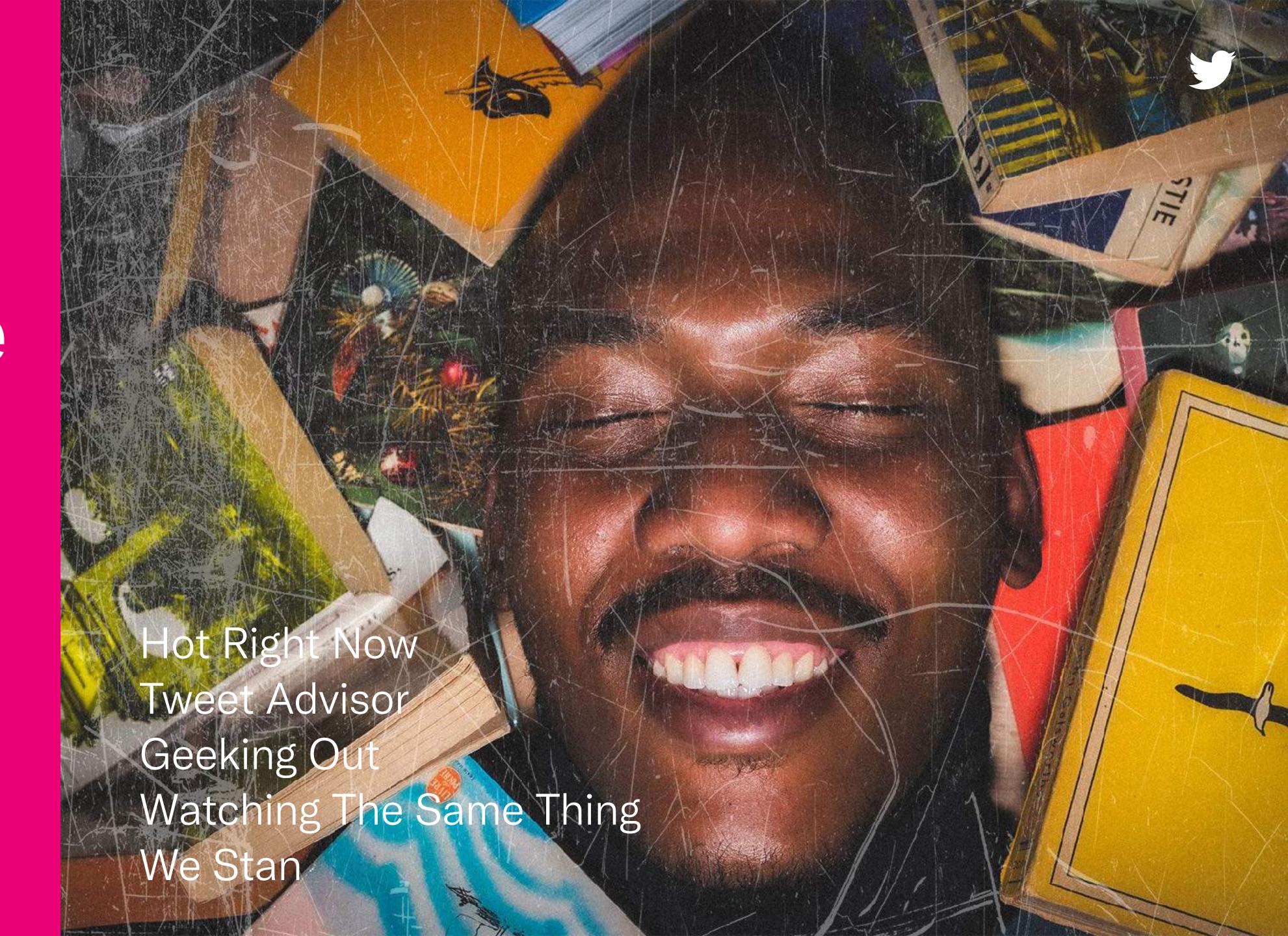
Prominence Ranking

1st

Net Sentiment

+33%

Source: Twitter, OI, and Quilt.AI, Twitter Is, 2021, UK Note: Prominence Ranking is calculated using tweet volume, follower counts, and retweets. Net Sentiment is calculated as the percentage of positive sentiment minus the percentage of negative sentiment.

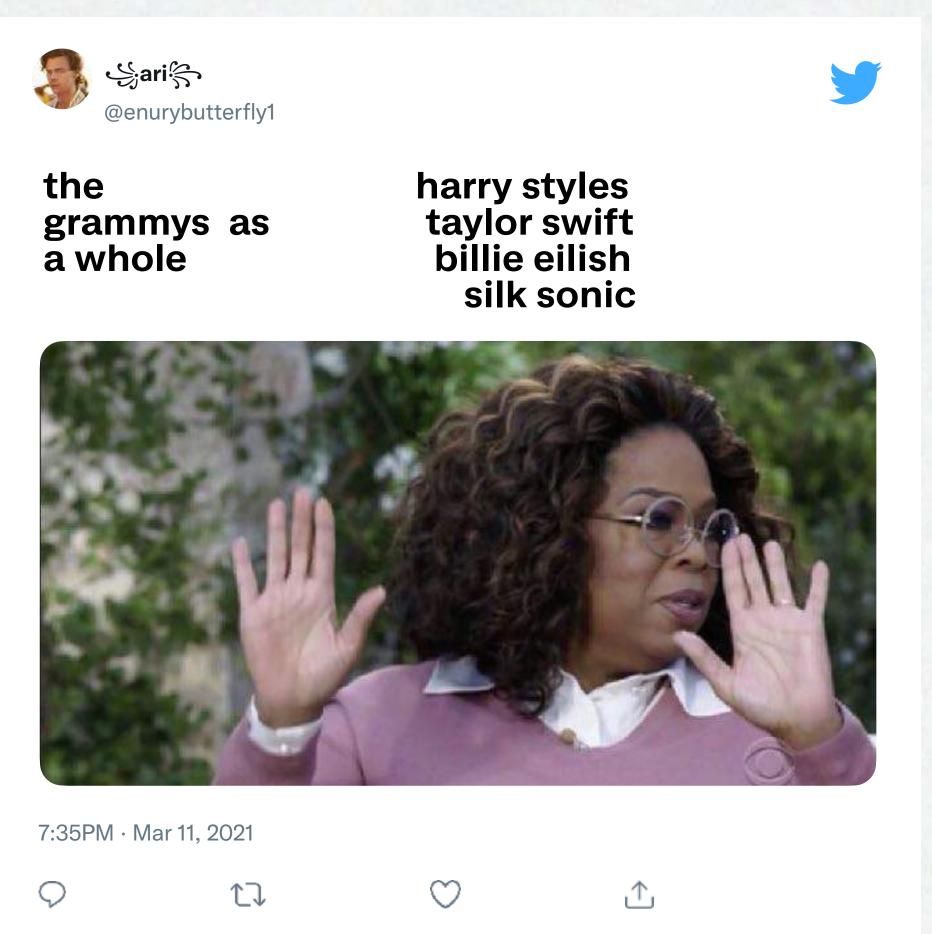






Hot Right Now

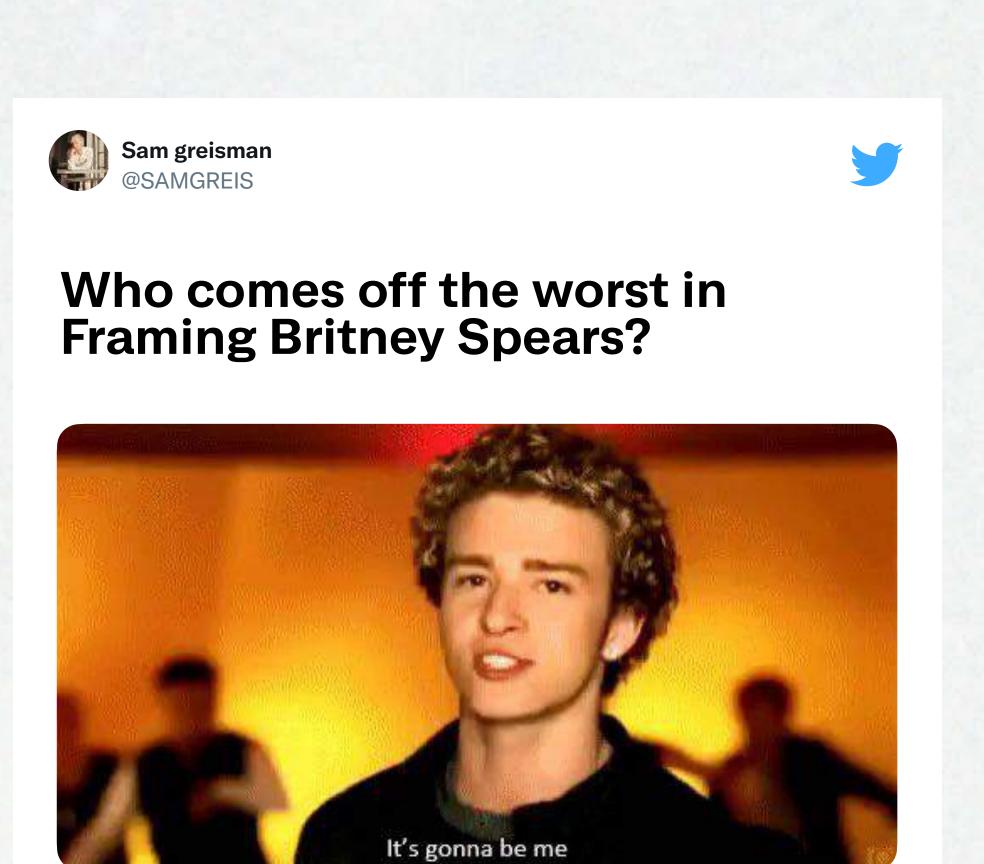






Hot Right Now



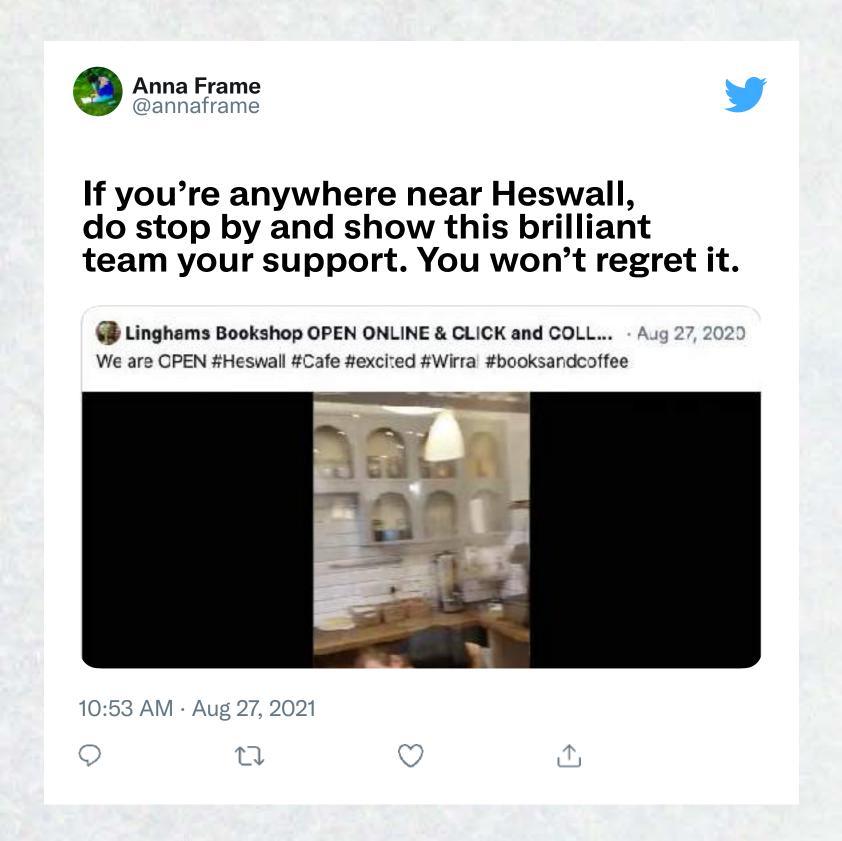


3:43PM · Feb 10, 2021





Tweet Advisor

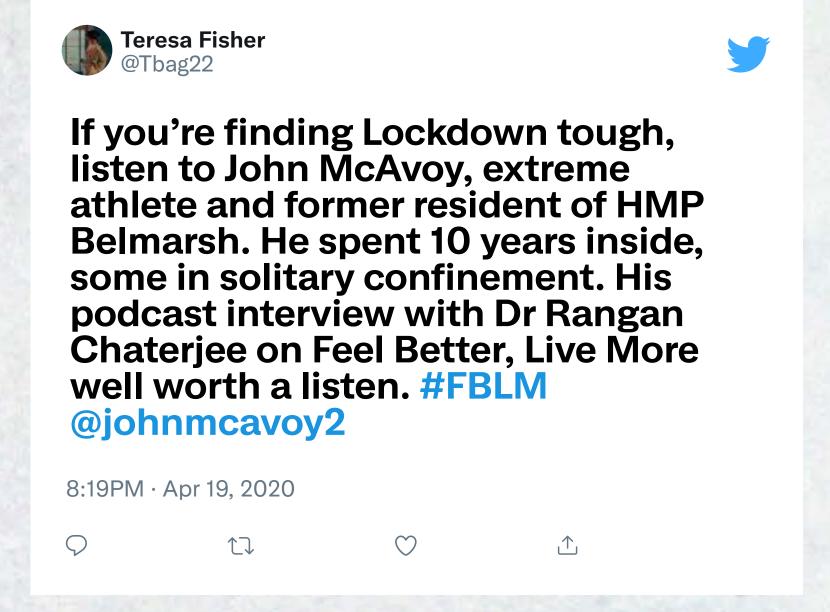




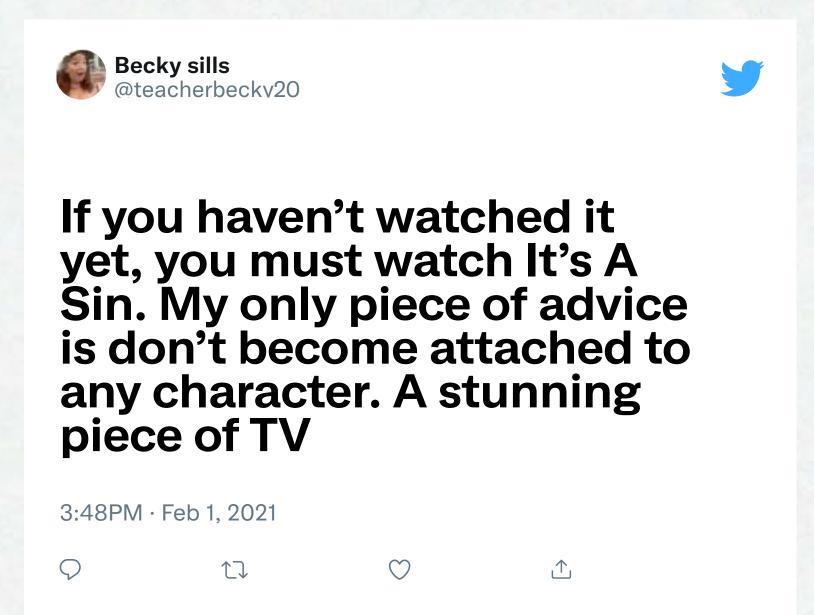


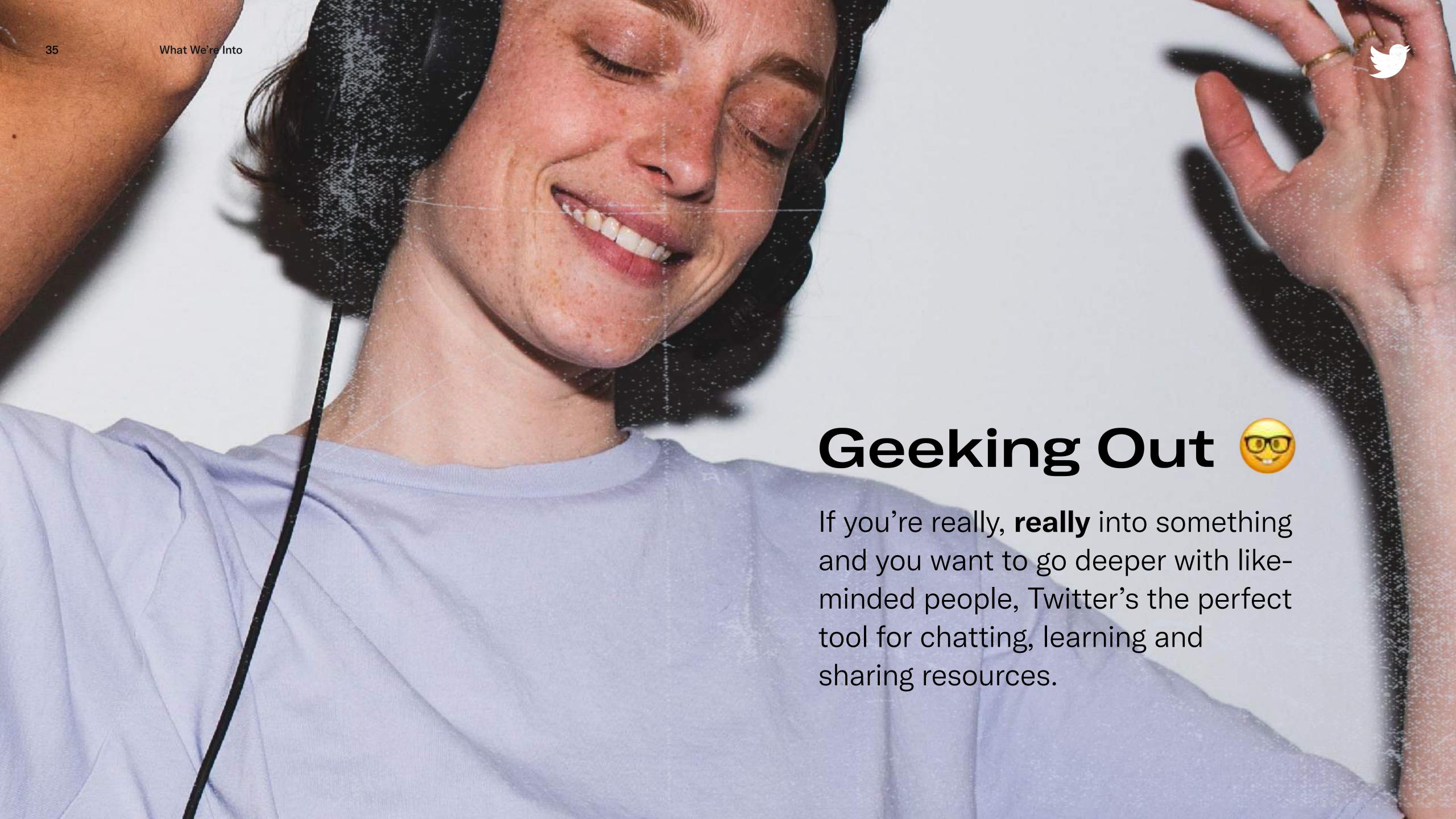


Tweet Advisor







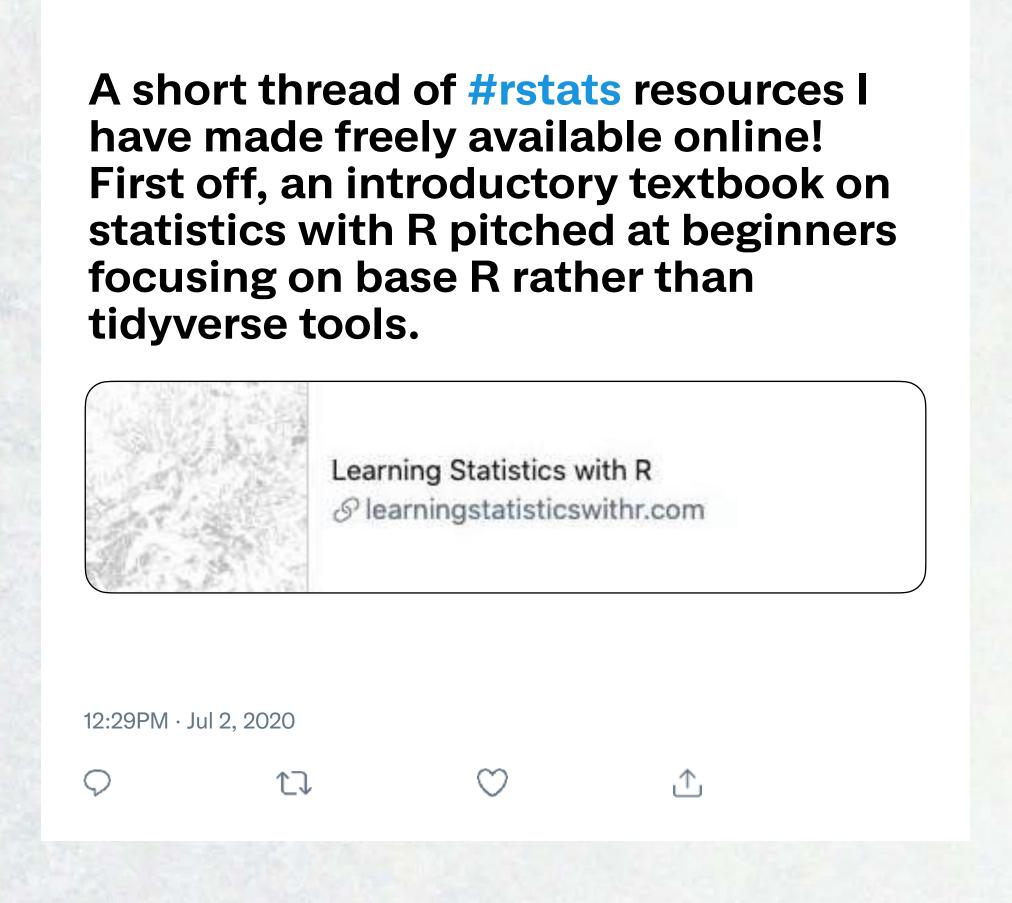


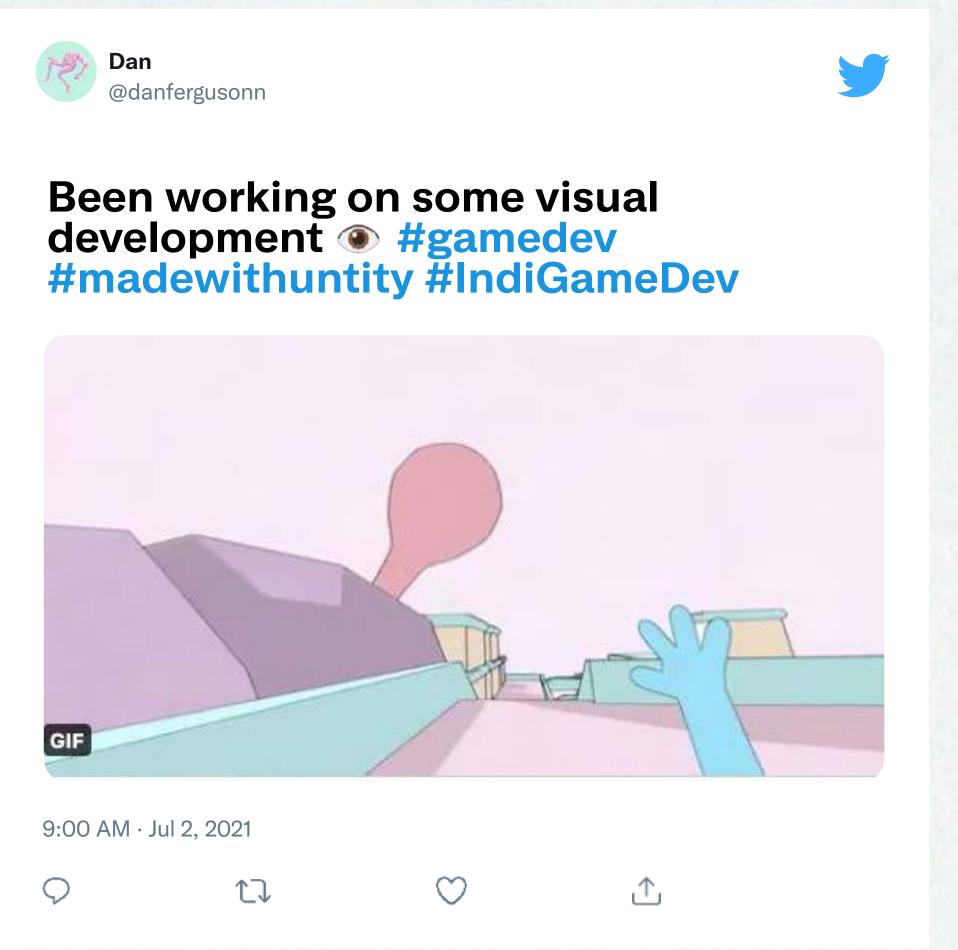


Geeking Out

Danielle Navarro

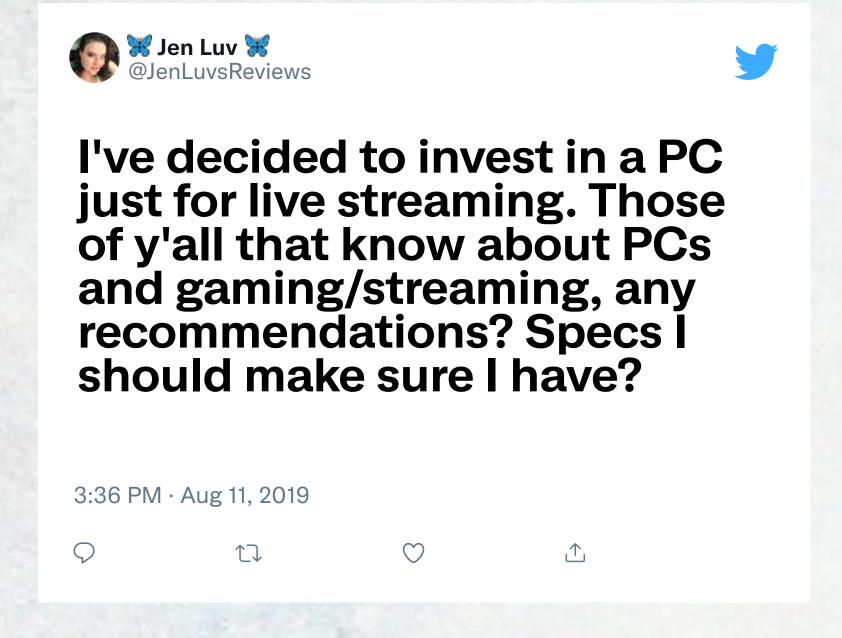
@djnavarro

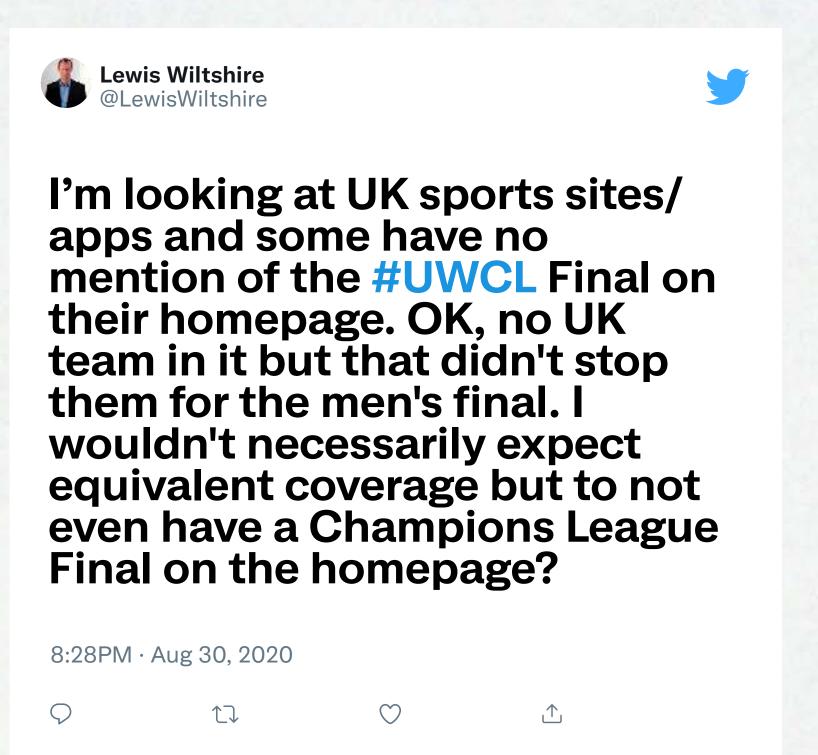






Geeking Out



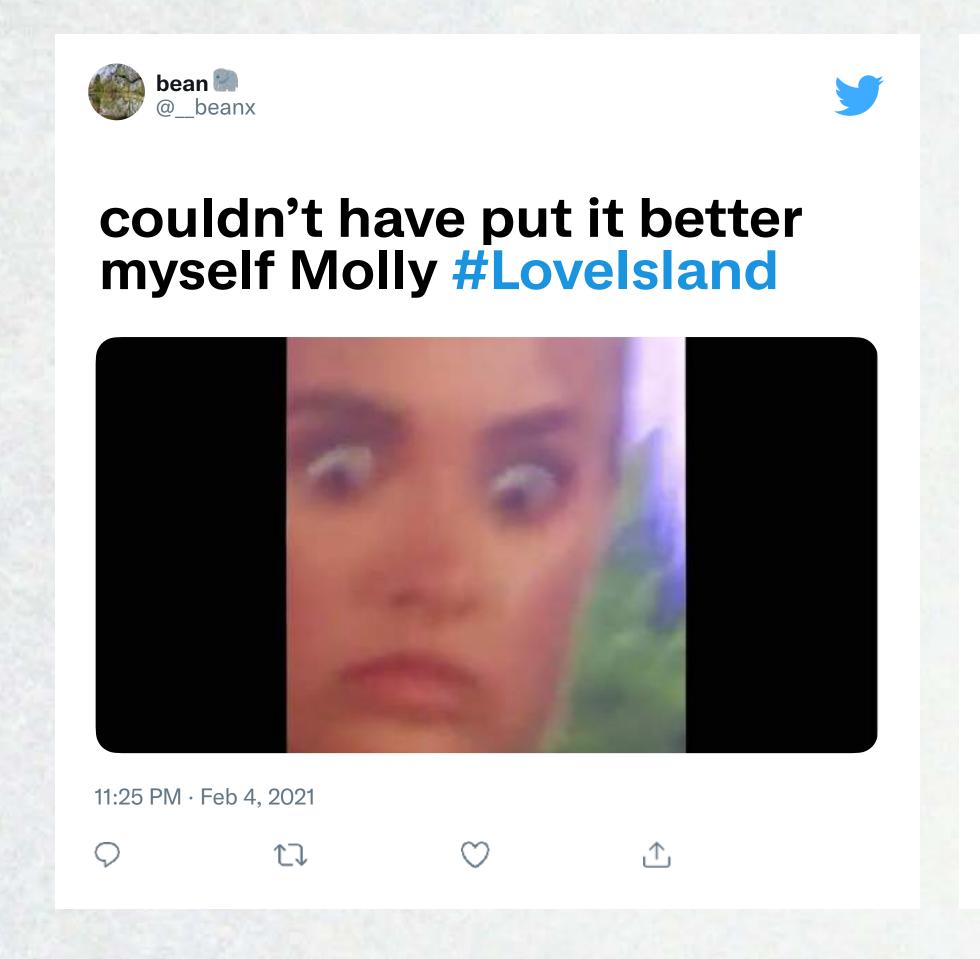


Watching The Same Thing

It's nice to watch stuff with friends even if you can't be together. Twitter's like a great big sofa with enough space for everyone to scooch up, hang out and enjoy the show in real time.



Watching The Same Thing







Watching The Same Thing





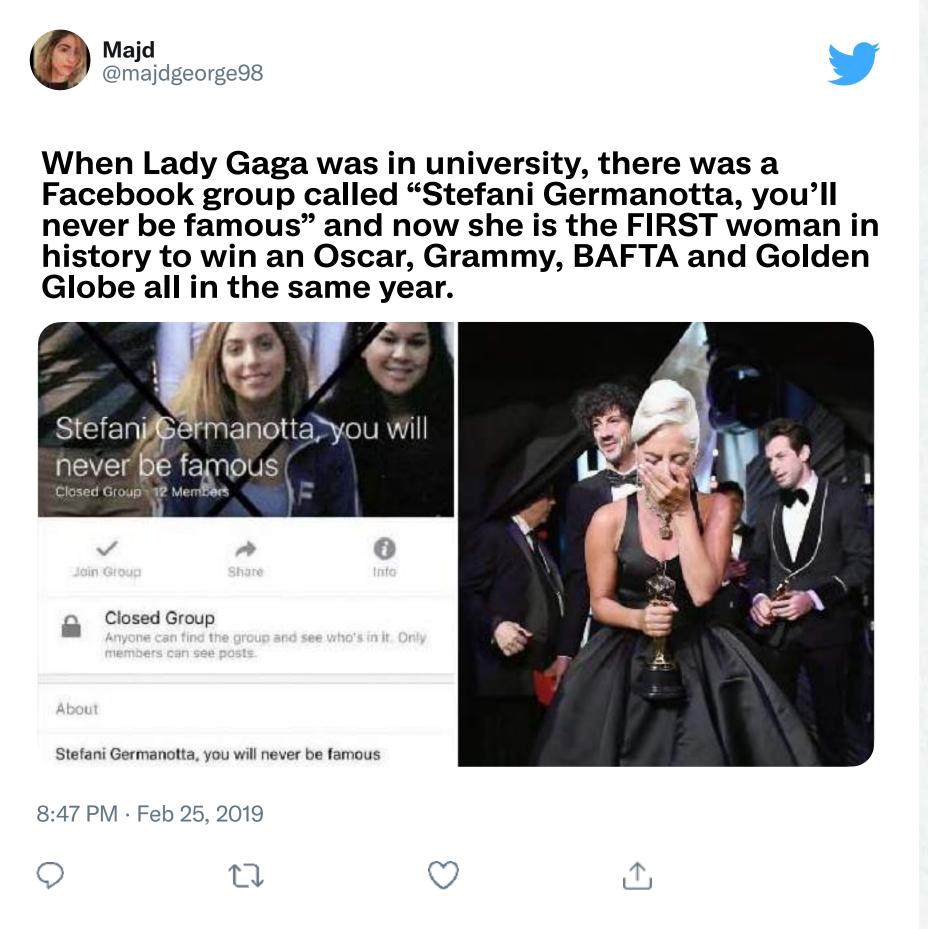






We Stan

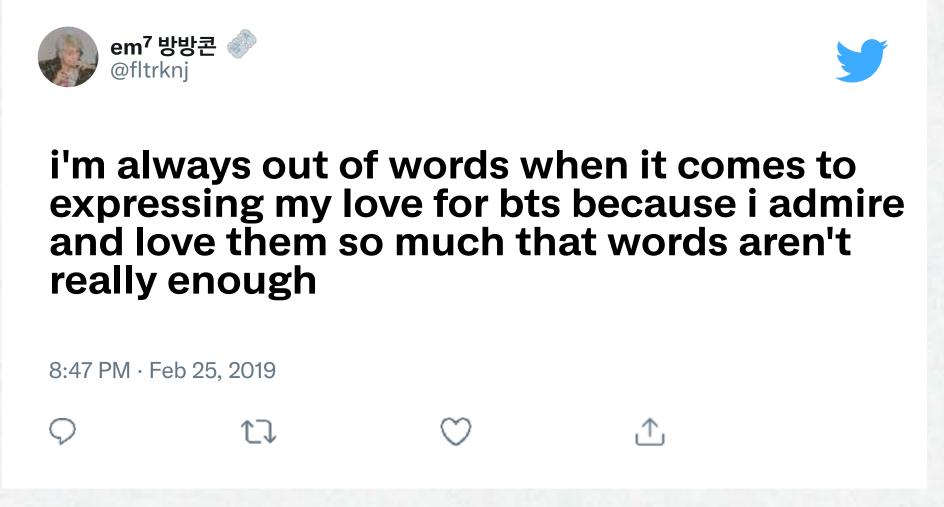






We Stan





This Islands

Prominence Ranking

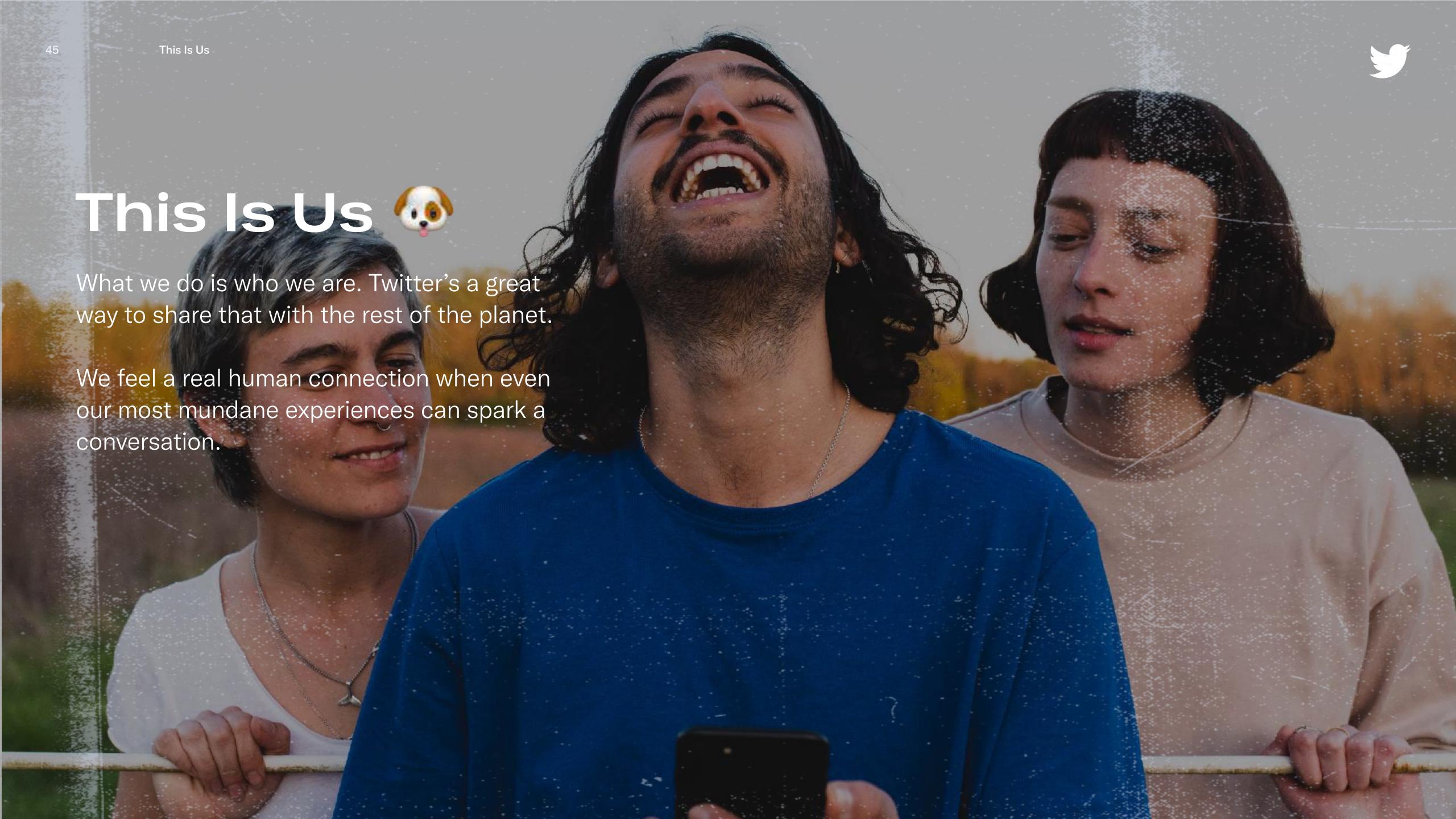
2nd

Net Sentiment

+14%

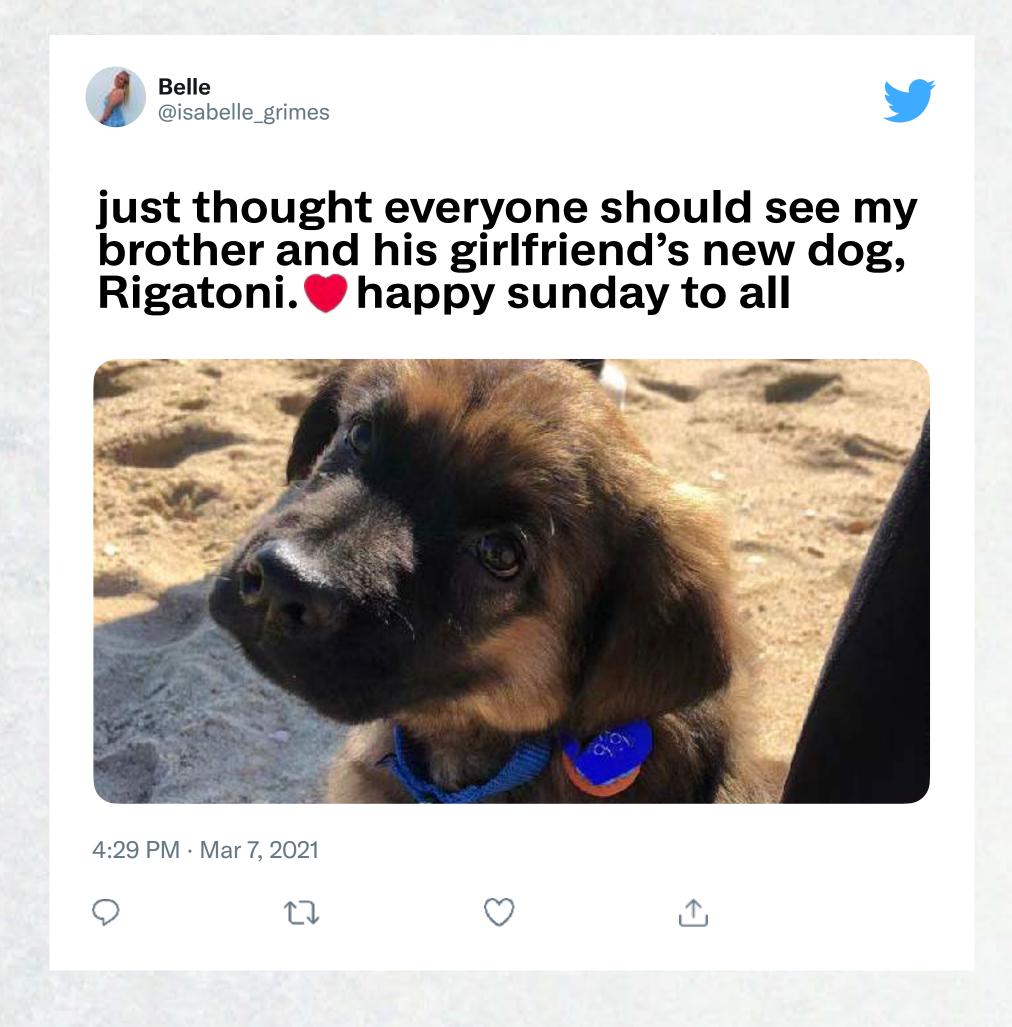
Source: Twitter, OI, and Quilt.AI, Twitter Is, 2021, UK Note: Prominence Ranking is calculated using tweet volume, follower counts, and retweets. Net Sentiment is calculated as the percentage of positive sentiment minus the percentage of negative sentiment.







This Is Us







This Is Us





Speaking Out

Prominence Ranking

3rd

Net Sentiment

-22%

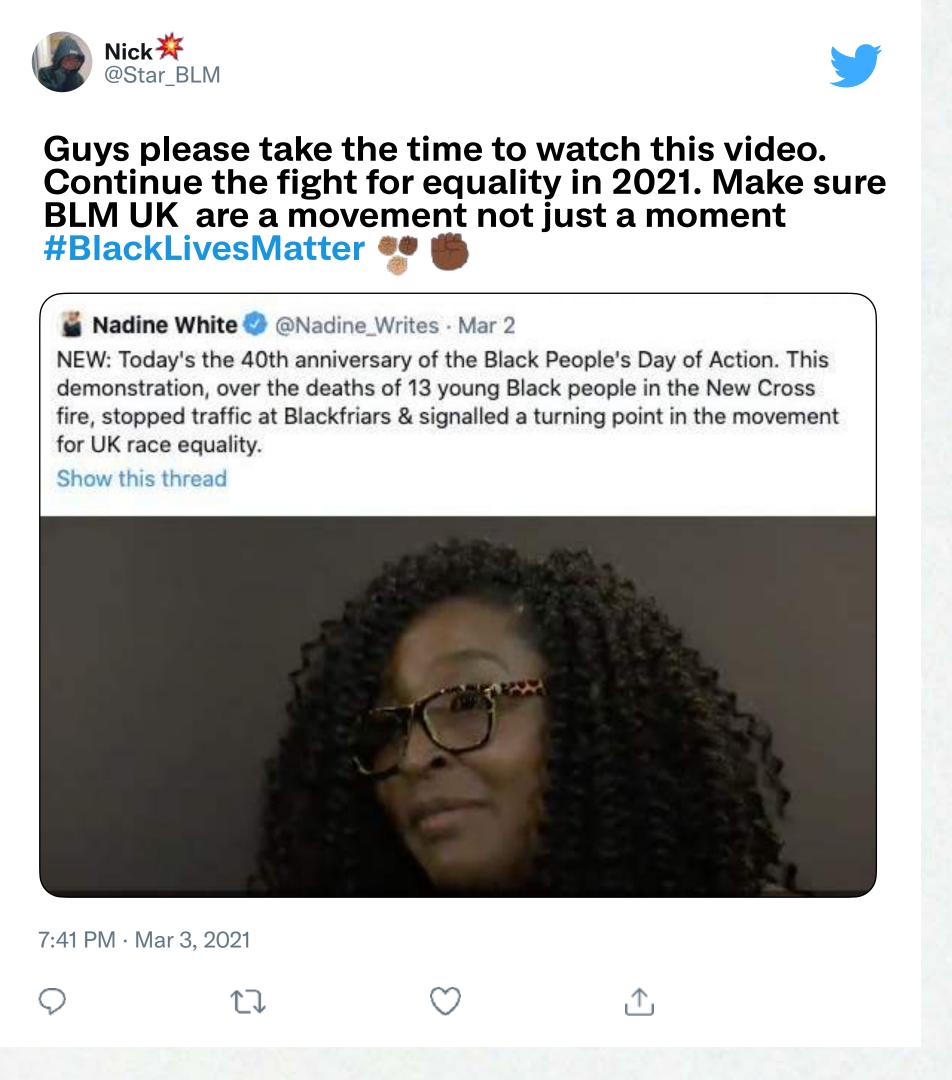
This Must Change Tweet The Elite





This Must Change





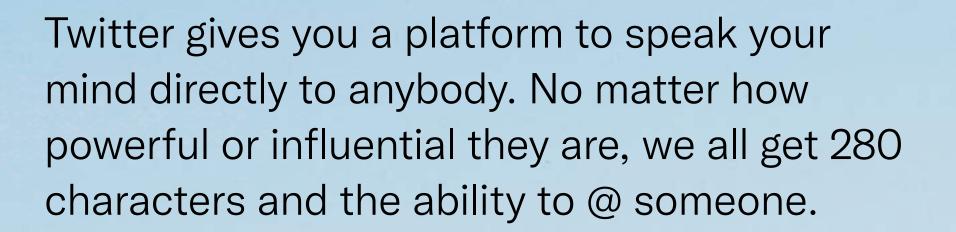


This Must Change





Tweet The Elite 5







Tweet The Elite







My word, this is rotten.

@MattHancock made much of awarding £60k compensation to families of heath & care workers who died from Covid.

It turns out low income families awarded the lump sum will therefore be stripped of their benefits.

Truly a new low



UK families bereaved by Covid-19 lose eligibility for welfare benefits Exclusive: Government's Covid-19 £60,000 compensation payment breaches capital limits rules & theguardian.com

6:44 AM · Aug 25, 2020











Gavin Williamson 📀 @GavinWilliamson



I cancelled our family holiday abroad this year to focus on the challenges **COVID-19** created for the education sector. Over the summer, I went to see family in Scarborough for the first time since lockdown, and while there I was in constant communication with the Department.



Gibbo2 Bunny Hugger 💛 🔷 🎆 🎇 🌈 @Lynn GT











Replying to @GavinWilliamson

Poor you! We haven't had a holiday this year and are unlikely to now. Haven't seen my daughter since Christmas. I don't generally whinge on here about it, but then I'm not the Education Secretary trying to excuse the inexcusable!

10:12 PM · Aug 23, 2020













True, but I was only thinking of a short delay to July when we will have completed all the stages of the PM's roadmap. Some people may be nervous about going out to vote in May.



Aaron @AaronSlack01 · Mar 7

Replying to @AndyBurnhamGM

If other countries can hold an election, why can't we? We can't put our democracy on hold for any longer.

6:10 PM · May 7, 2021



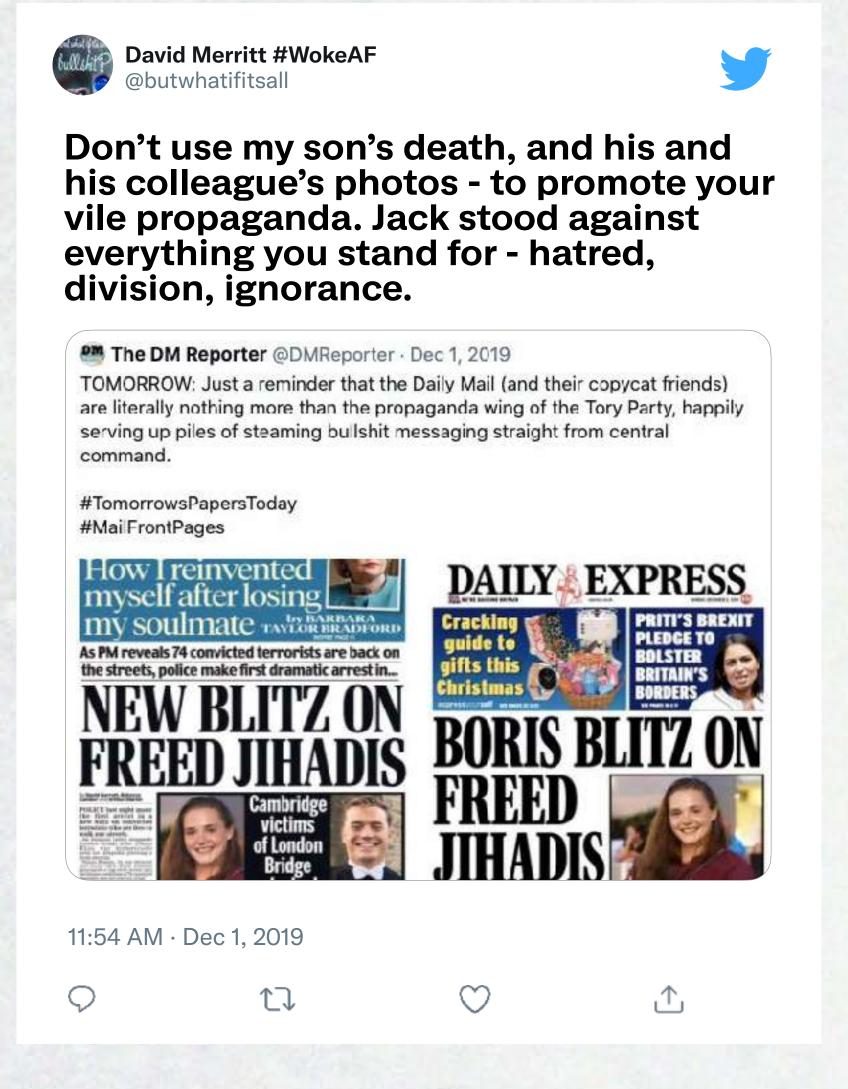








Tweet The Elite





Prominence Ranking

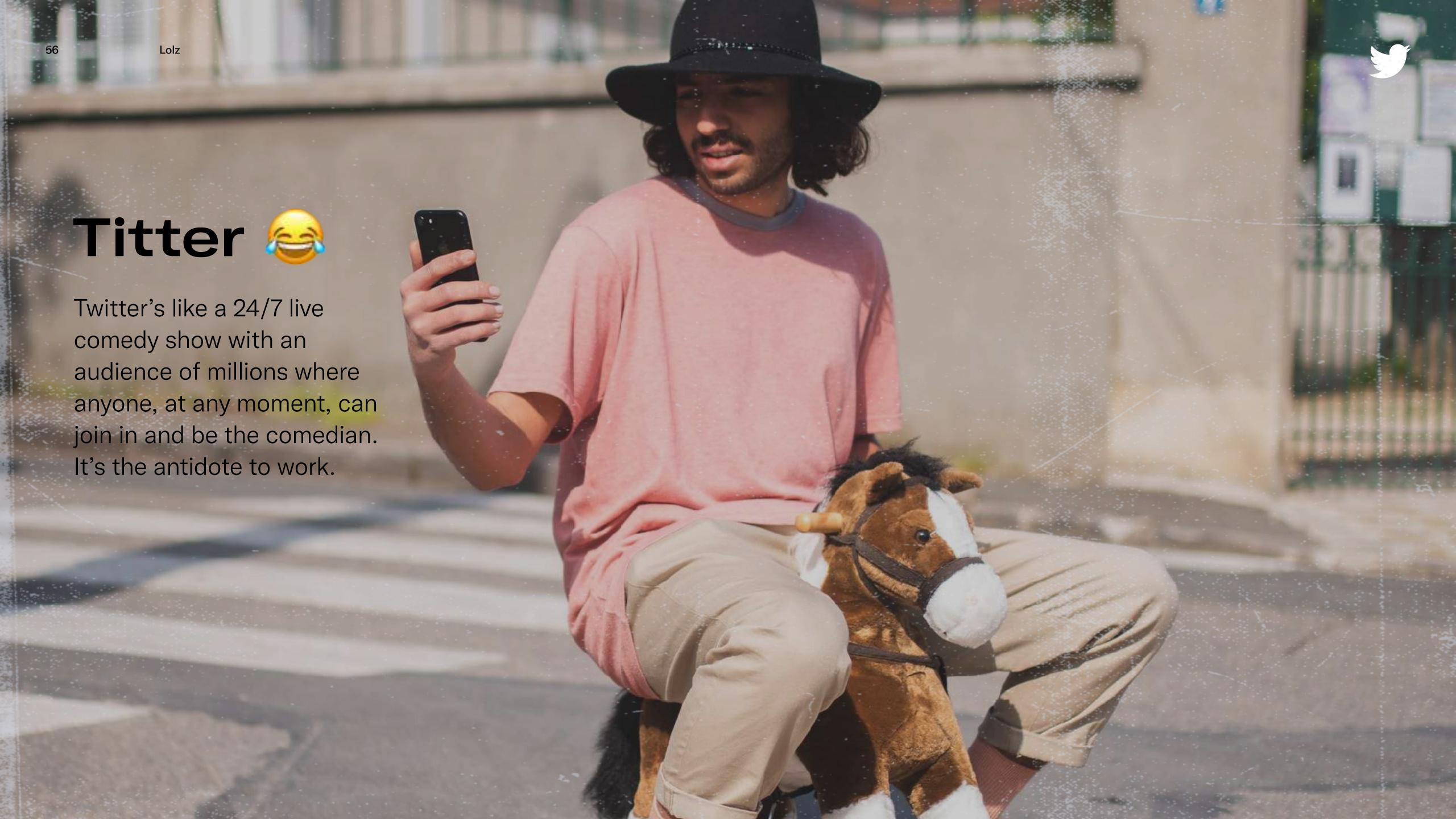
4th

Net Sentiment

-13%

Source: Twitter, OI, and Quilt.AI, Twitter Is, 2021, UK
Note: Prominence Ranking is calculated using tweet volume, follower counts, and retweets. Net Sentiment is calculated as the percentage of positive sentiment minus the percentage of negative sentiment.



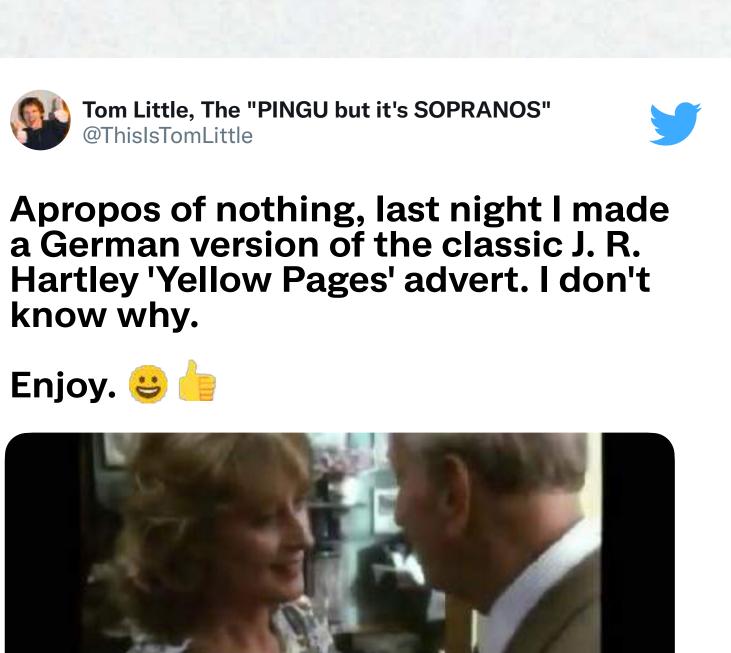




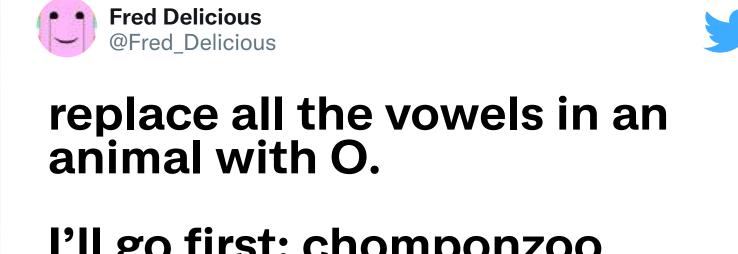
Titter 😂











i ii go iii st.	CHOHIPOHZOO
9:22 AM · Aug 28, 2020	

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Titter 😂









Hello, I'm a professor in a movie, I only reach the main point of my lecture right as class is ending. Then I yell at students about the reading / homework as they leave.

7:27 AM · Jan 1, 2019







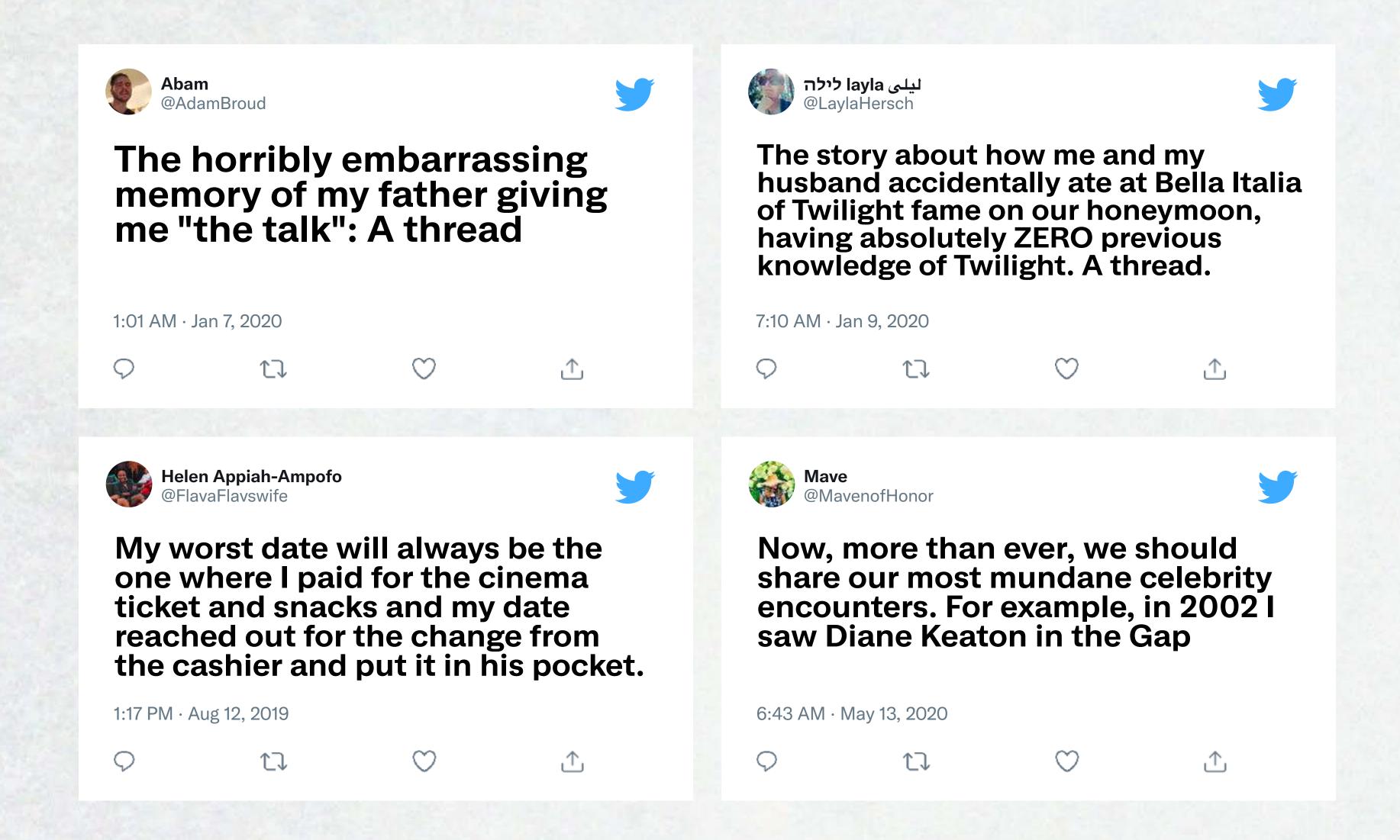






Threadtime Stories







Threadtime Stories







Fun fact: One of the funniest "real life is stranger than fiction" stories, for me is when the government of Ecuador essentially had a war with goats . Yes. The animals. This is a thread on how it happened.



1:16 PM · May 14, 2020











(thread)





John Bull



It is election season. The world is busy and rubbish.

But it is also Christmas.

So take a breather and let me tell you a story about London, trains, love and loss, and how small acts of kindness matter.

I'm going to tell you about the voice at Embankment Tube station.



Let me tell you a story about how a

typo helped end World War Two...

4:50 PM · Apr 9, 2018









4:11 PM · Dec 11, 2019













MindBlown 🐷





I found out the other day that "penguin" in Mandarin Chinese is literally "business goose" and I haven't been able to think about anything else since.



11:34 AM · Jun 25, 2020



 \Box











Have just heard a paleontologist say this, which blew my head off: When a T-Rex was alive all Stegosaurus were already fossils. A T-Rex is closer in time to an iPad than to a Stegosaurus.

8:39 PM · Sep 2, 2019













Tweeting It Real







Long Memory



Twitter's like that friend who remembers everything you've ever loved, hated or Tweeted and brings it up again in conversation when you're least expecting it. On Twitter the past is never totally in the past.





Long Memory





Happy 4 year anniversary to the best interview of all time



11:56 PM · Mar 10, 2021













Remembering the infamous Changing Rooms Disaster of 2000. Just glorious.



8:42 PM · Jul 27, 2017













Reminder that Diane Abbott once had to publicly apologise for drinking a can of mojito on a train.

6:19 PM · May 24, 2020

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A very happy Ed Balls Day to all who celebrate!



2:58 PM · Apr 28, 2020









Kind Hearts

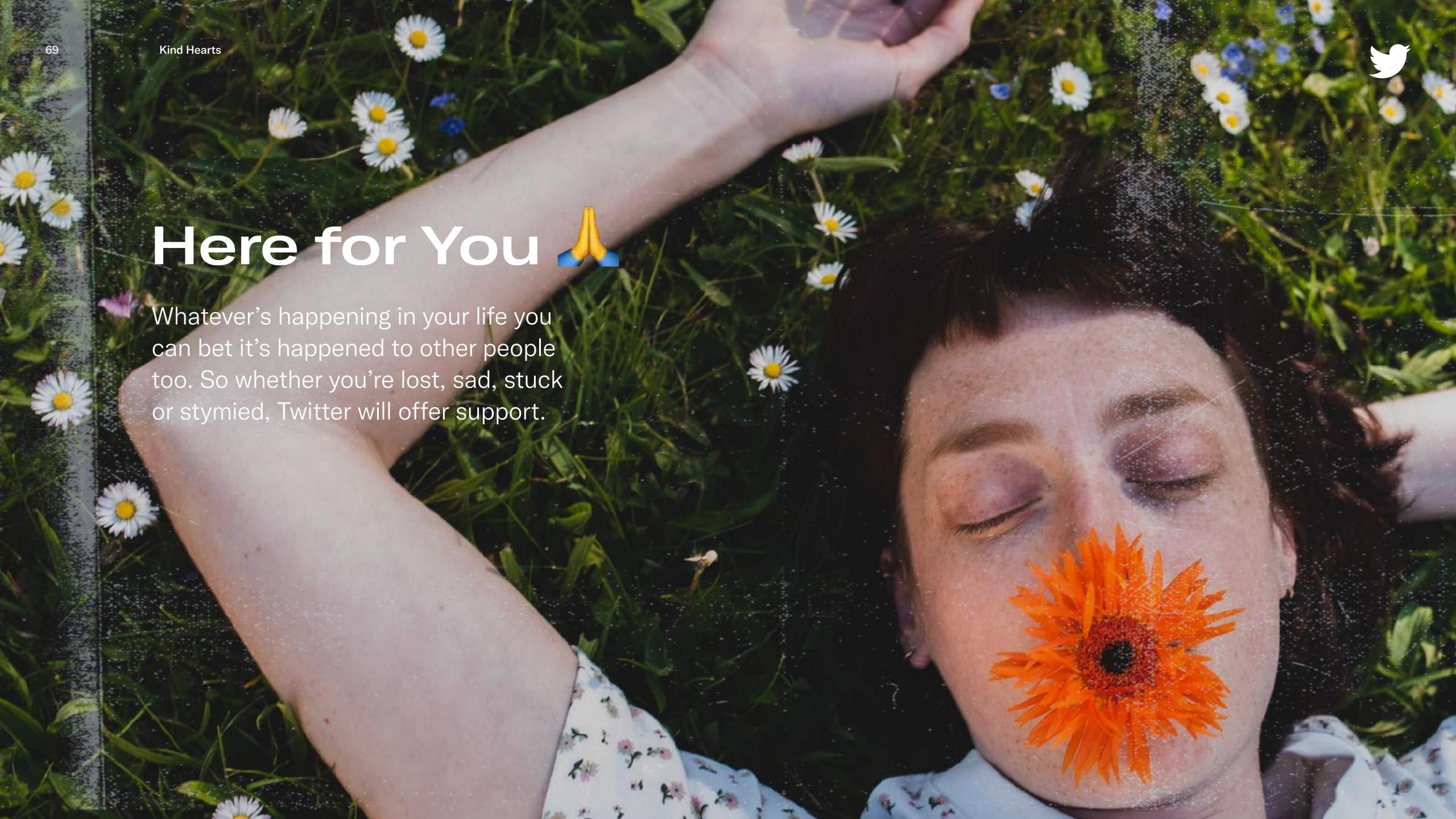
Prominence Ranking

5th

Net Sentiment

+21%

Here for You Needed That Gandalf Wisdom Toot The Ho

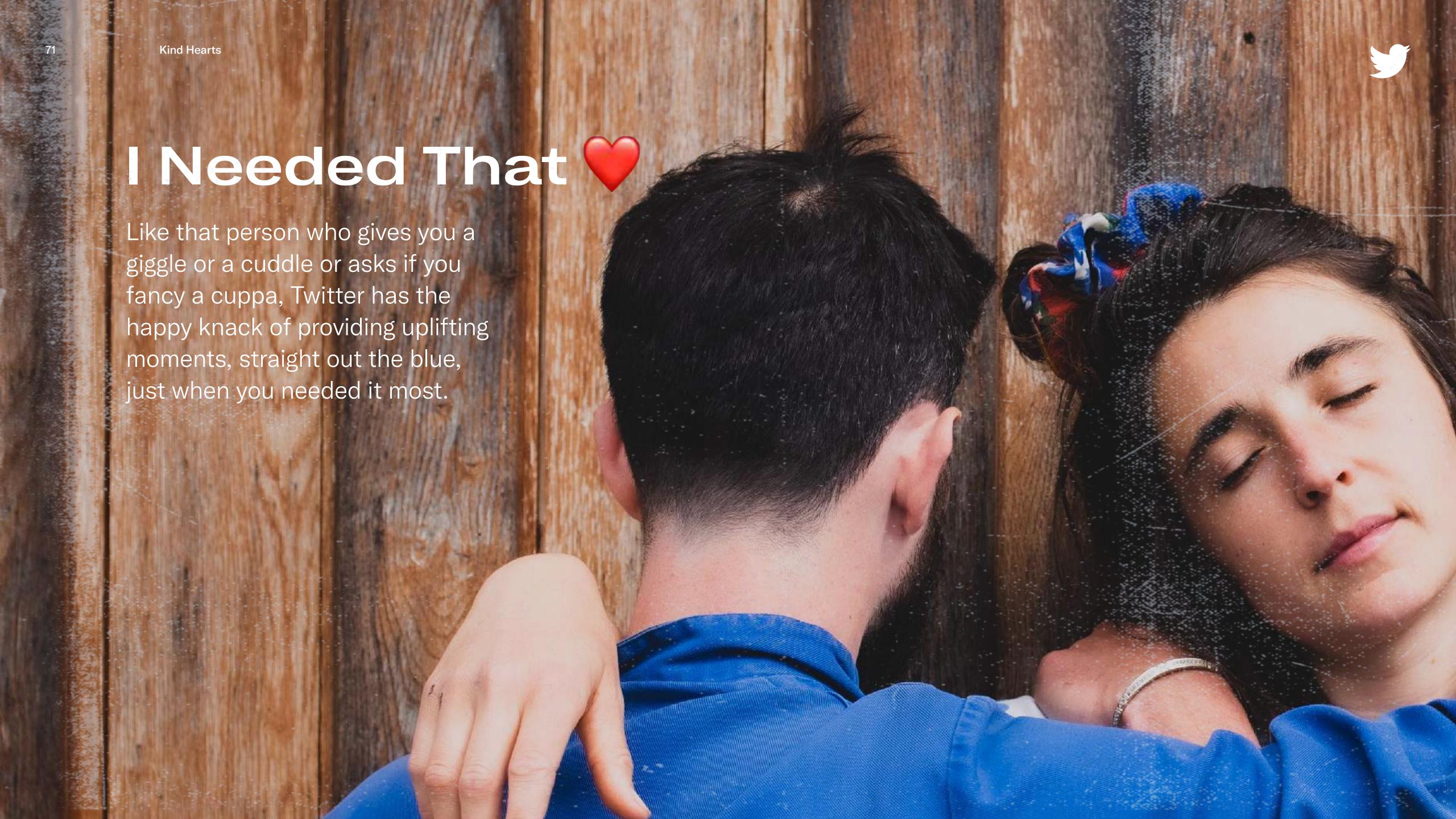




Here For You





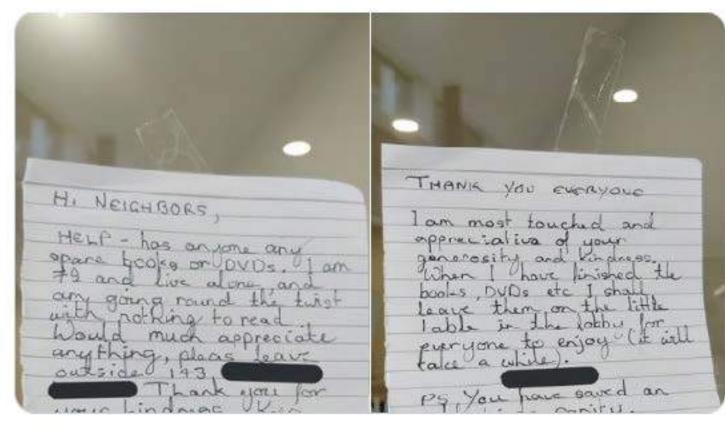


second note:)



I Needed That 💚





2:37 PM · Apr 23, 2020 · Twitter for Android

65K Retweets 4,392 Quote Tweets 476.9K Likes









Gandalf Wisdom





It's tempting to think it's useless to make arguments because people rarely change their mind in the middle of a debate.

But don't forget how many people hold very different views today than they did five or ten years ago.

People do change their minds. It just takes a while.

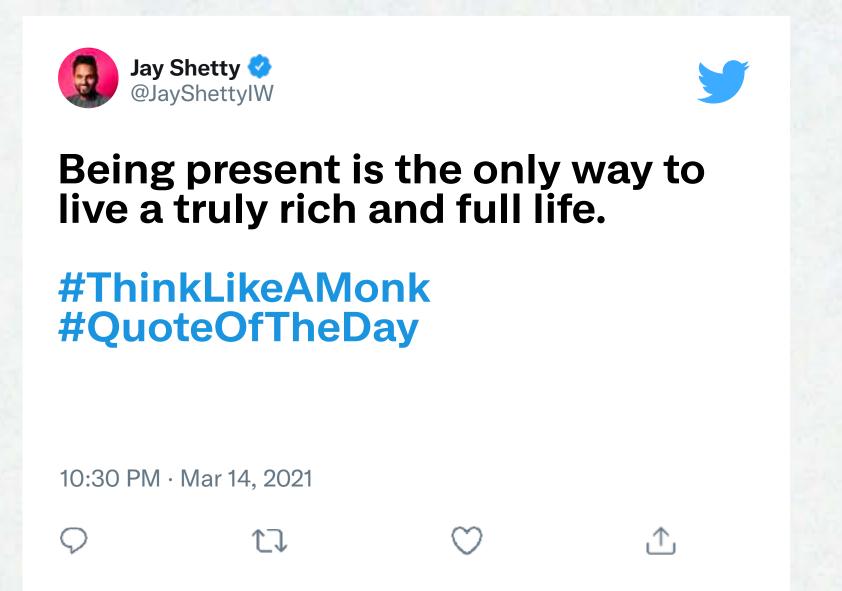
12:13 AM · Aug 17, 2020

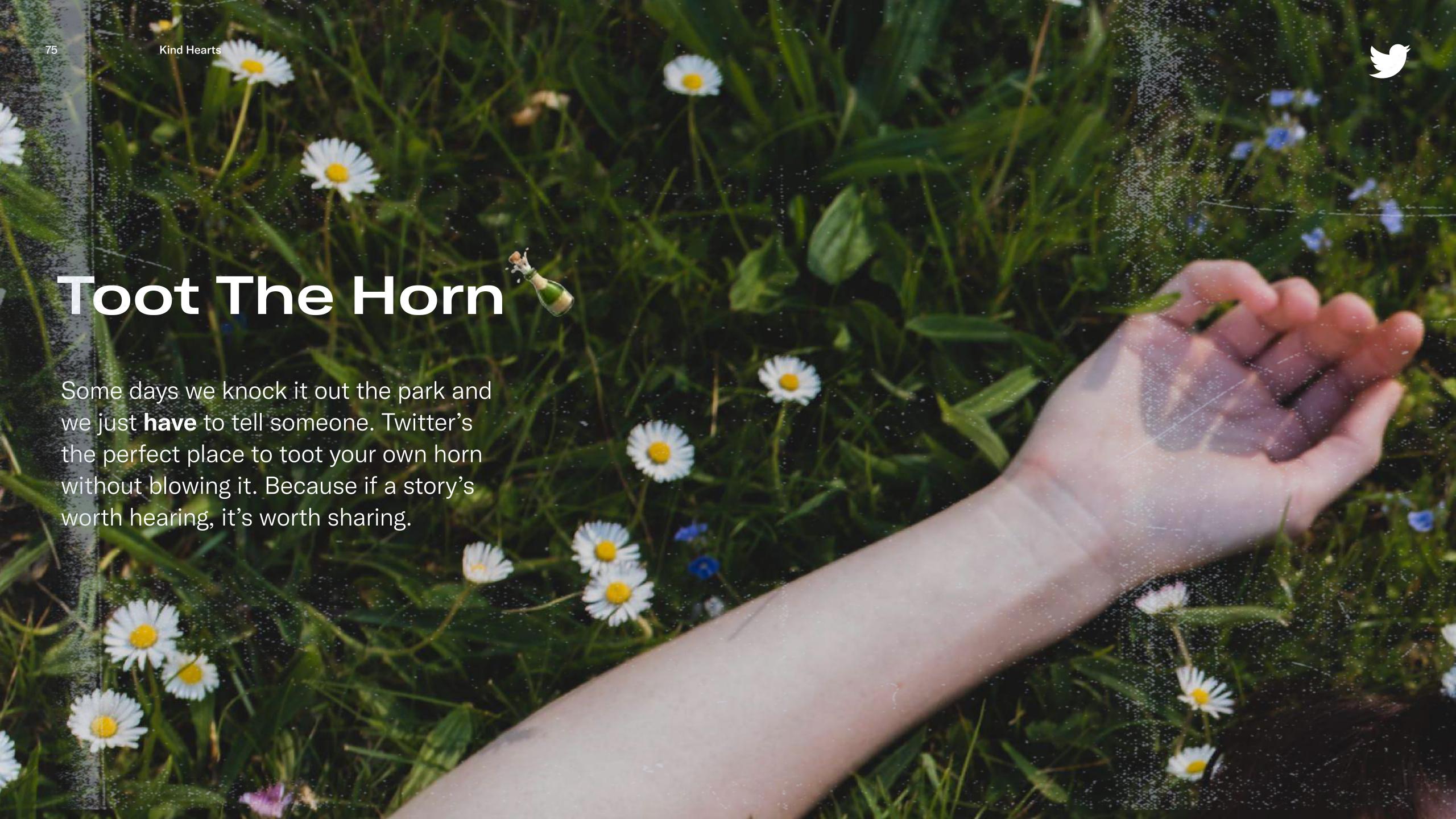














Toot The Horn



3:39 PM · Nov 21, 2020

I am the first person in my family to graduate. I am graduating with honors recognition as a 20 year old single mom. i really did that! class of 2020 baby







News Breaks & Hot Takes

Prominence Ranking

6th

Net Sentiment

-39%





News Breaks & Hot Takes





Meghan Markle criticism

LEWNEWS

BREAKING **NEWS**

Piers Morgan to leave Good Morning Britain following Meghan Markle ro... In a statement, ITV said: "Following discussions with ITV, Piers Morgan has decided now is the time to leave Good Morning Britain. & itv.com

3:39 PM · Nov 21, 2020



 \Box







I know the media is going to run with the rhetoric that today's protests were violent and hostile now, so this is what today was really about. #blmldn



6:39 PM · Jun 6, 2020













I'm fed up of football having so much airtime + PR while the arts are thrown titbits of tokenistic, patronising 'swan song' coverage.

The arts contribute £10.8bn to the UK economy. The premier league: £7.6bn.

Creative industries as a whole: £100bn+. Sport as a whole: £39bn.

8:21 PM · Aug 12, 2020









We've Go This

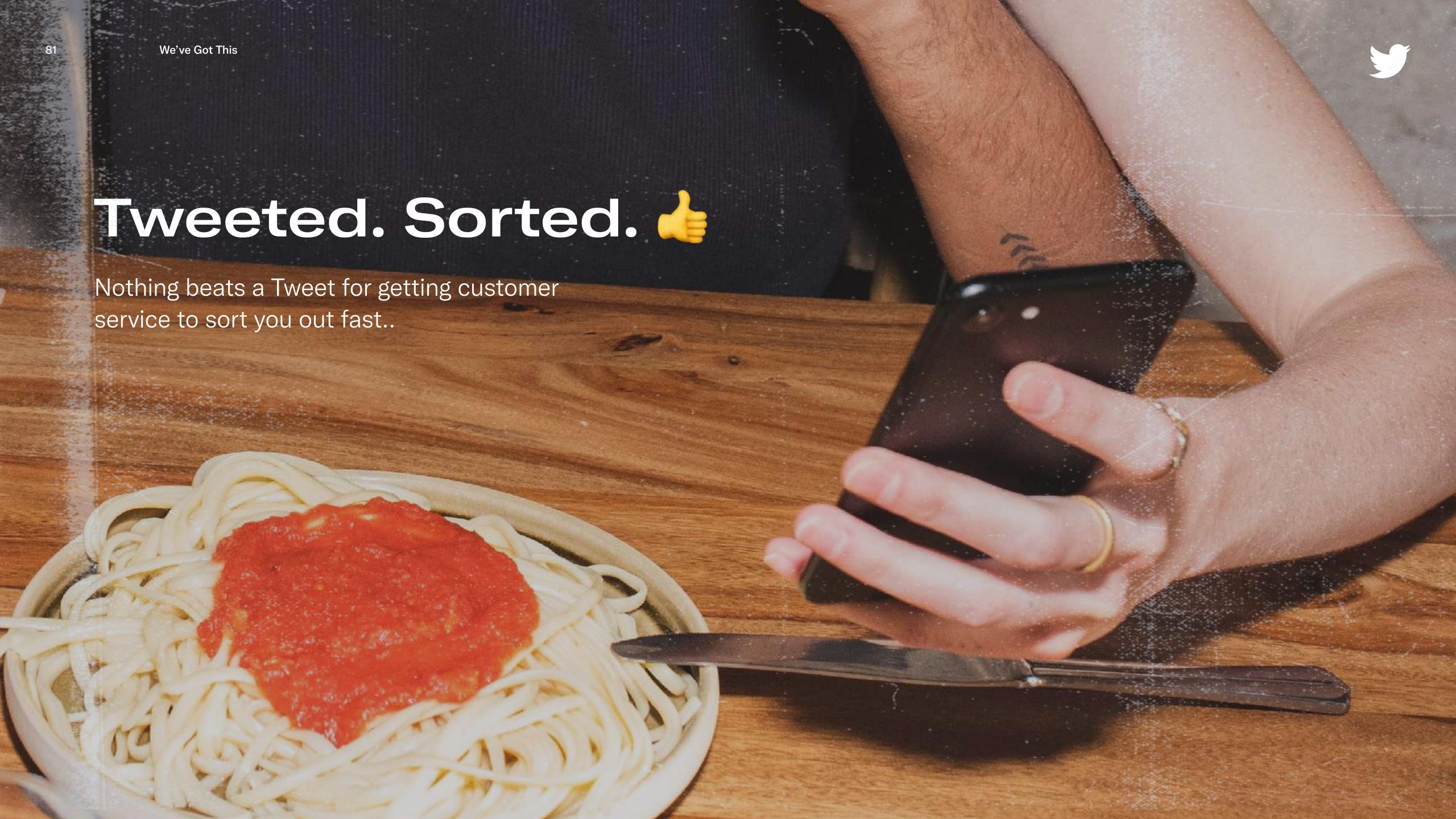
Prominence Ranking

7th

Net Sentiment

-2%

Sorted. ter





Tweeted. Sorted.

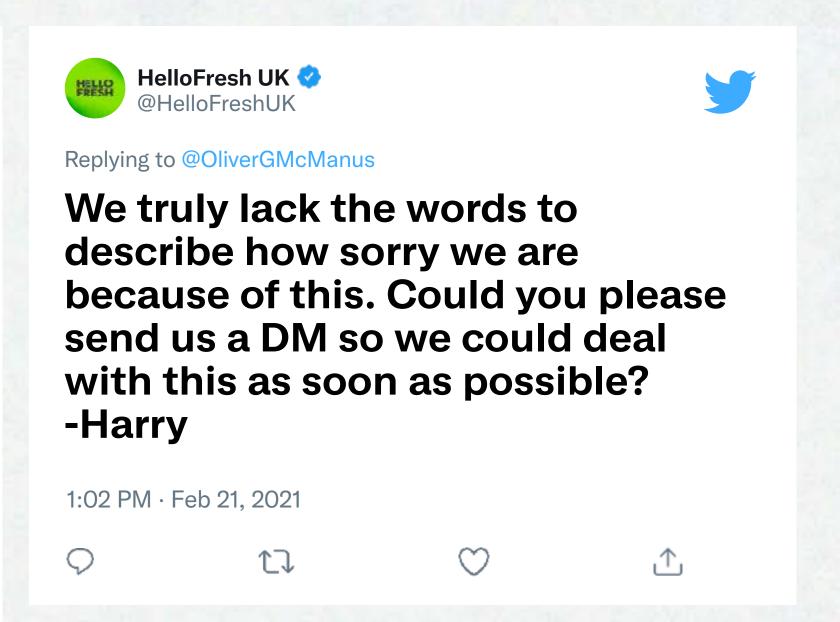






10:27 PM · Sep 1, 2020





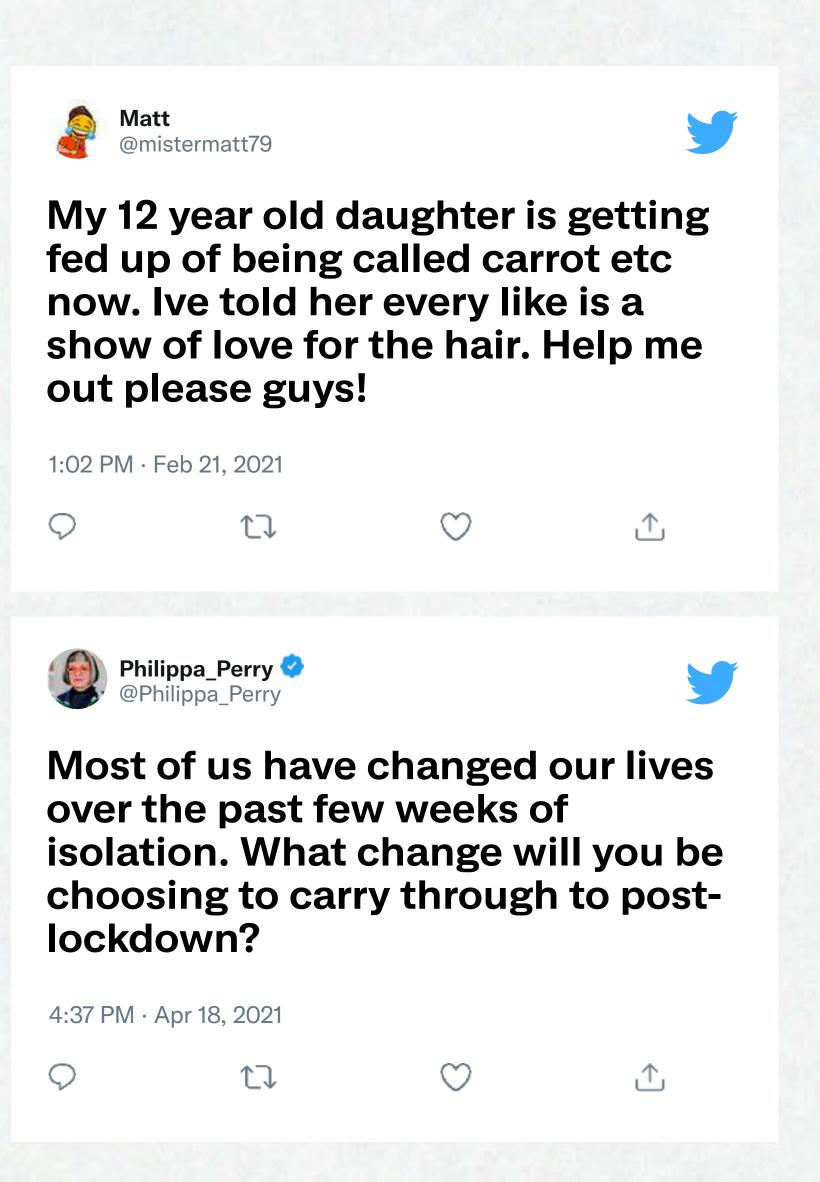




Ask Twitter?











Twitter Tips |



Little #LifeHack for anyone who came to my
#MuddleClass show. A Pringles lid fits perfectly over
the ramekin you get with those Gu puddings
@marksandspencer. You're welcome. Any other
hacks, send them my way.



10:52 AM - May 10, 2020 - Echofon



3:38 AM · Oct 17, 2020 · Twitter for iPhone

0:02 22.6K views



#Lifehack: clear your cache before you revisit airline sites, or places like Booking, Priceline, etc, or even Amazon ..they raise prices every time you look.

10:03 PM · Nov 12, 2020 · Twitter Web App

220 Retweets 40 Quote Tweets 1,674 Likes

Yous Never Guess Mo

Prominence Ranking

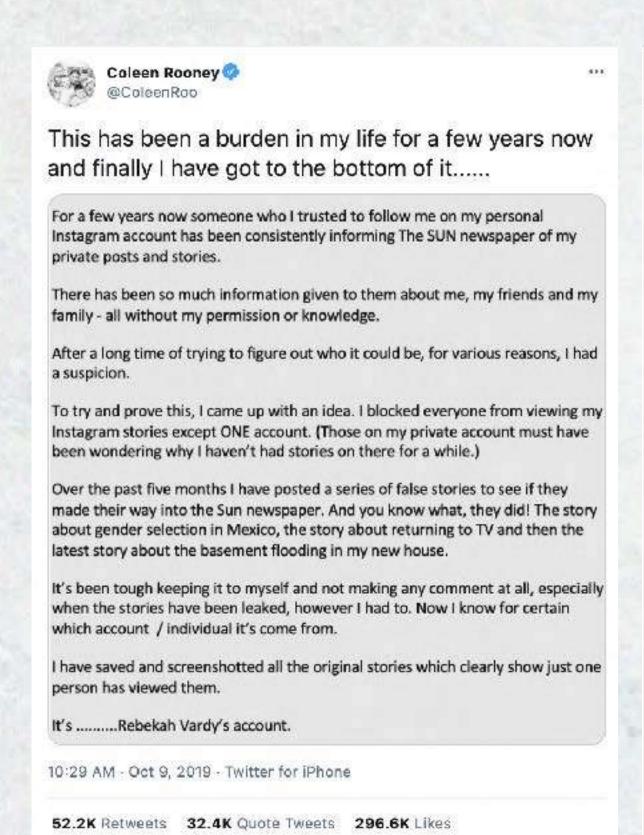
N/A **Net Sentiment** Big Names Off Mic N/A Surprise Replies Source: Twitter, OI, and Quilt.AI, Twitter Is, 2021, UK Note: Prominence Ranking is calculated using tweet volume, follower counts, and retweets. Net Sentiment is calculated as the percentage of positive sentiment minus the percentage of negative sentiment.



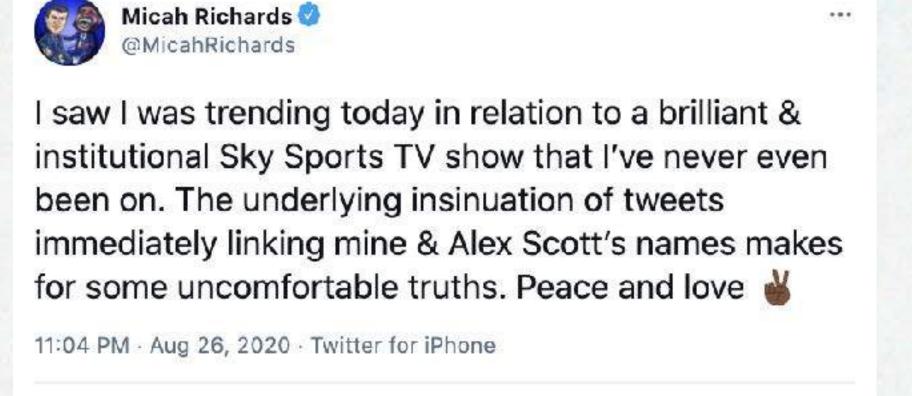




Big Names Off Mic W







2,369 Retweets 208 Quote Tweets 36.1K Likes





Surprise Replies 👀



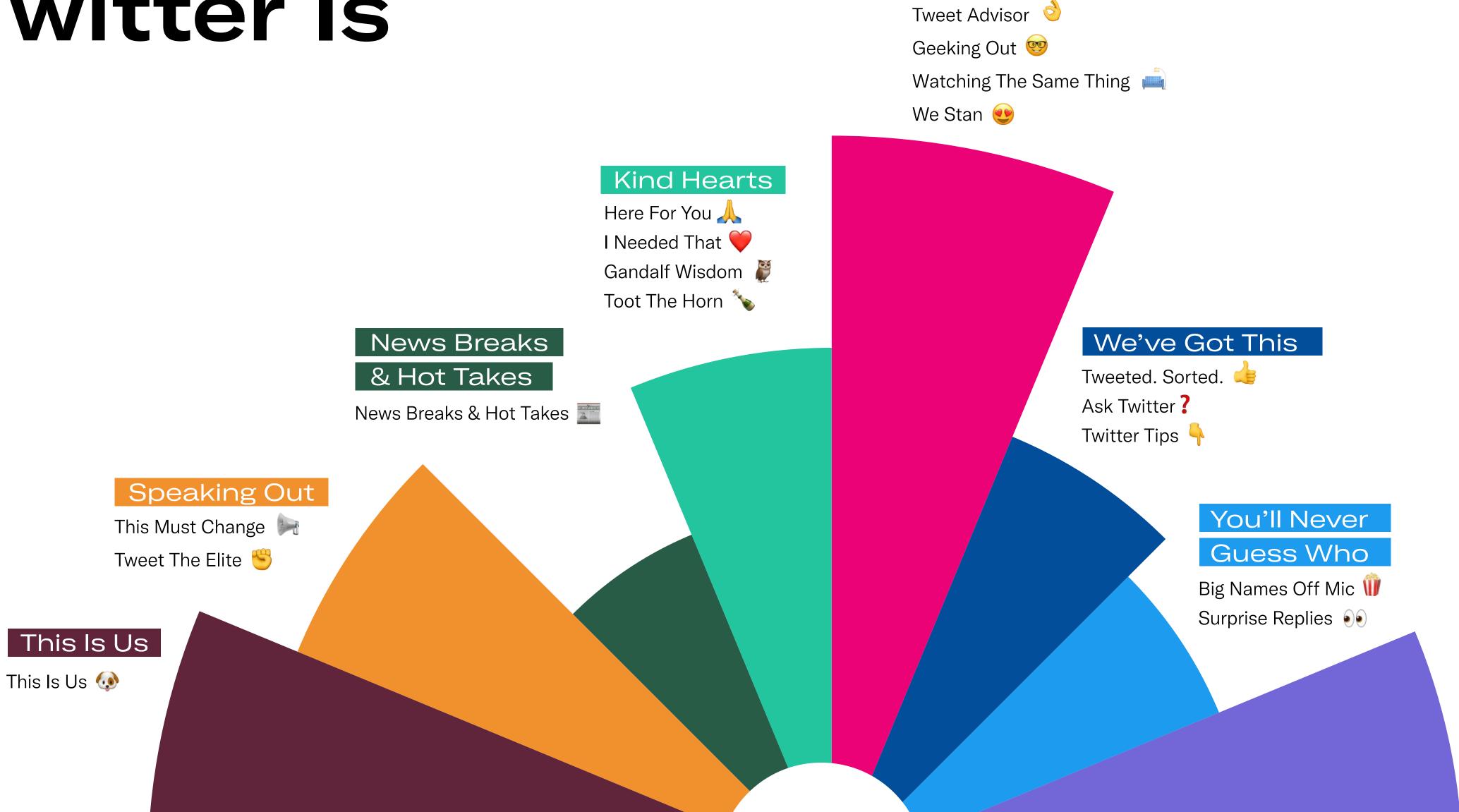




5. Summary



Twitter Is



What We're Into

Hot Right Now 🕡



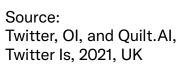
Titter 😂

Threadtime Stories 📖

Mindblown 😇

Tweeting It Real 🤤

Long Memory 💾



nanamamou



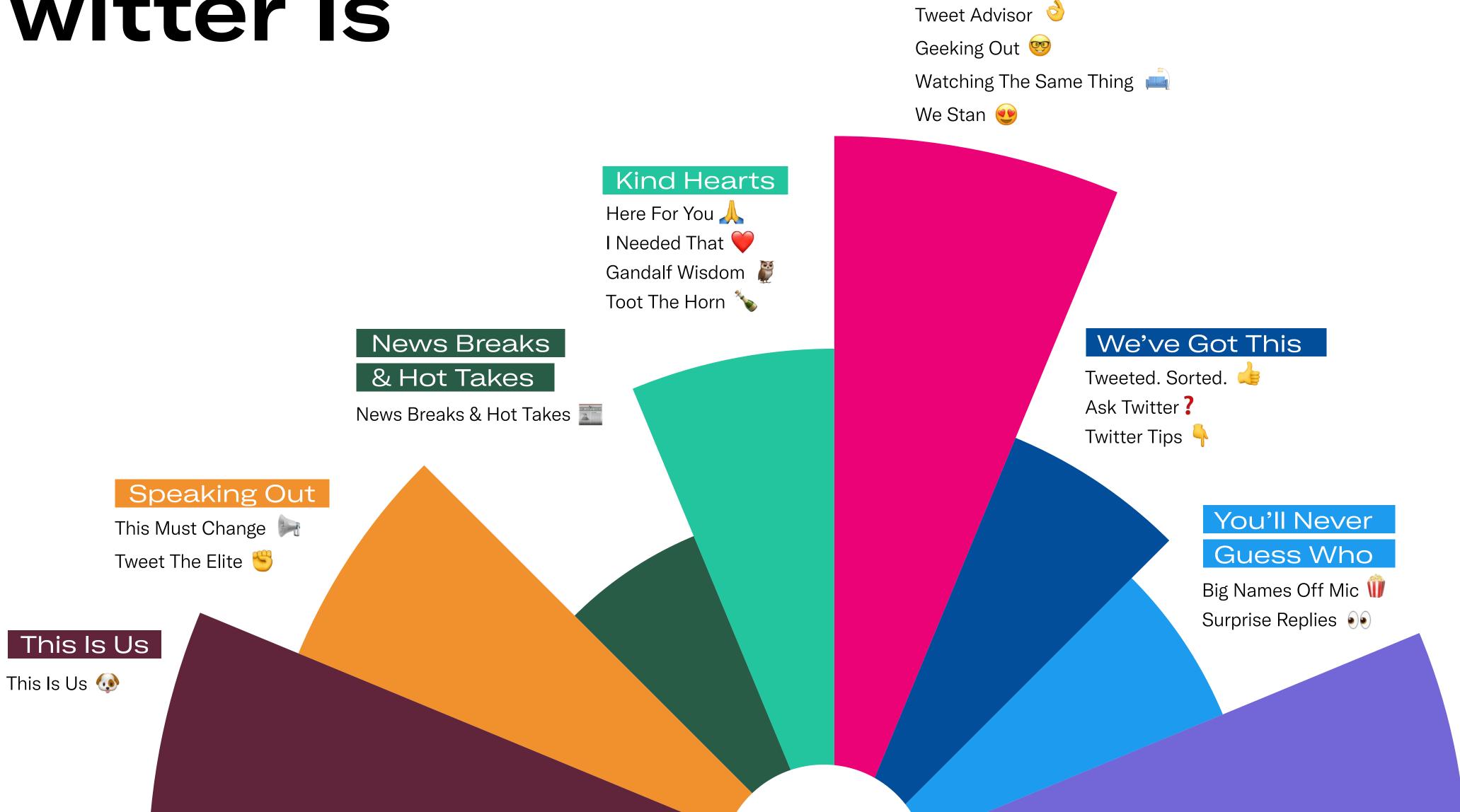
Appendix





Twitter Is

Twitter Is



What We're Into

Hot Right Now 🕡

Lolz

Titter 😂

Threadtime Stories 💷

Mindblown 😇

Tweeting It Real 🤤

Long Memory 💾



Twitter Is This Is Us

Kind Hearts

Here For You

I Needed That

Gandalf Wisdom

Toot The Horn

News Breaks

& Hot Takes

News Breaks & Hot Takes

Speaking Out

This Must Change

This Is Us

This Is Us 🐠



Lolz

Titter 🥏

Threadtime Stories

indblown 👑

eeting It Real



Speaking Out

This Must Change

Tweet The Elite 🖐



Twitter | S | Speaking Out

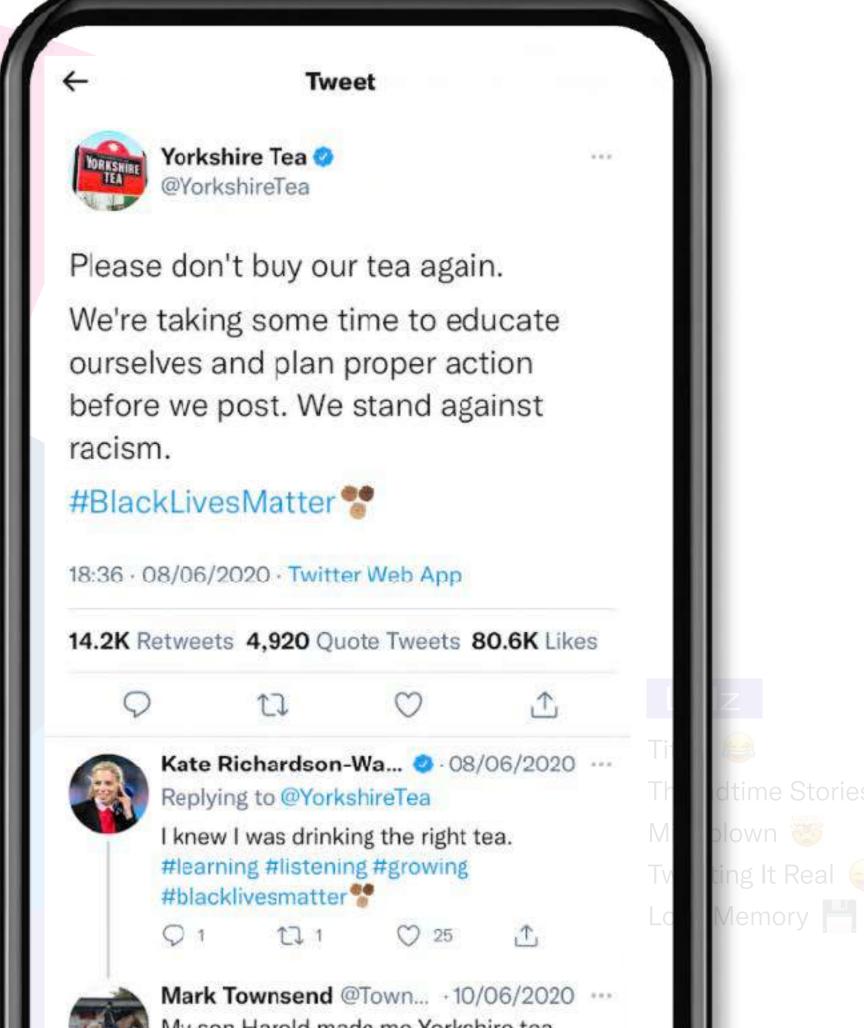
This Must Change







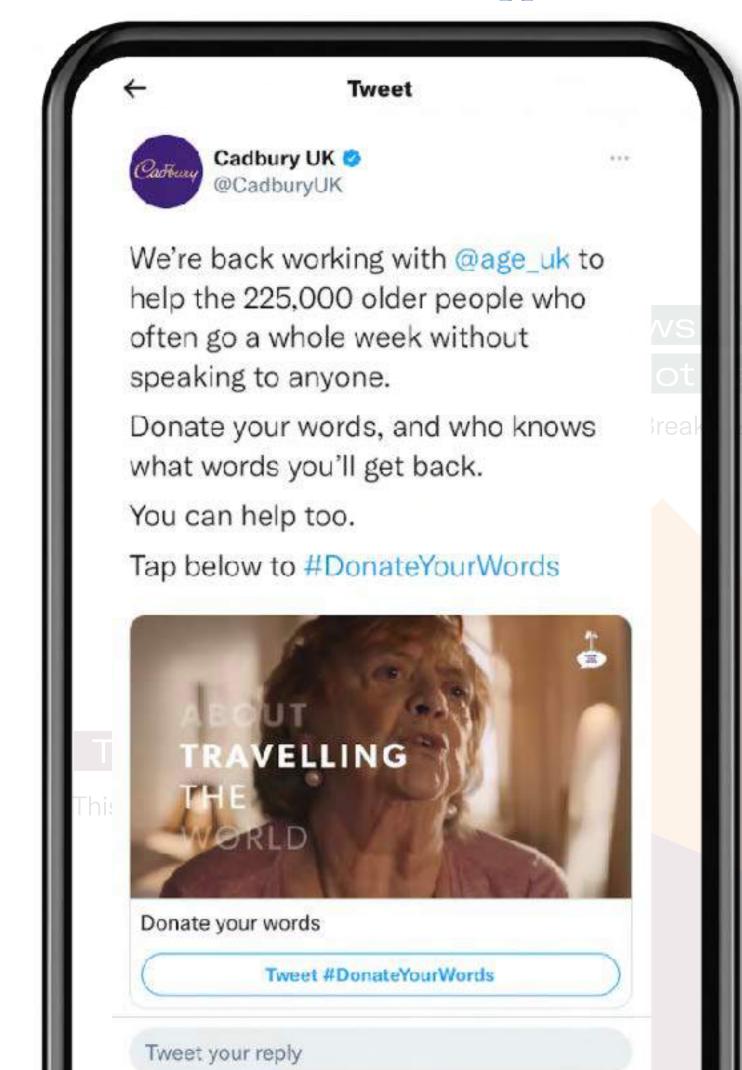
is more safe and legal routes



Source: Twitter, OI, and Quilt.AI, Twitter Is, 2021, UK

Twitter Is Kind Hearts

Here For You 🙏



Kind Hearts

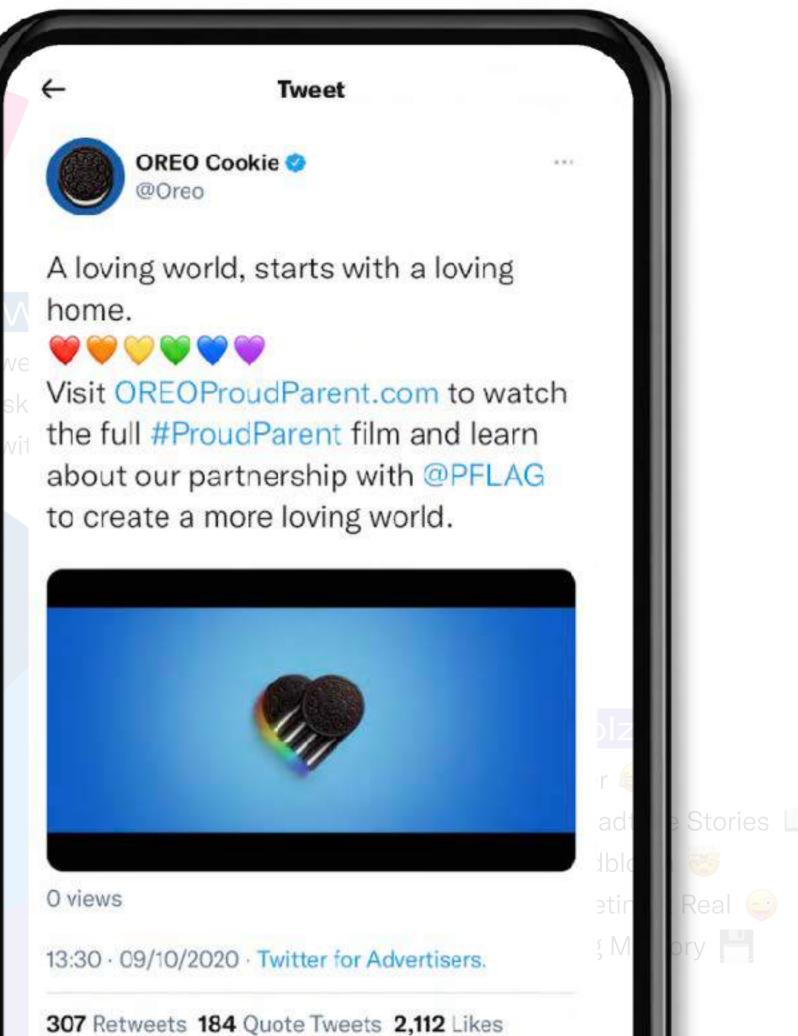
Here For You 🙏

I Needed That 💚

Toot The Horn 🍾

Gandalf Wisdom 🦉





Twitter s What We're Into

Hot Right Now 🕡





Hot Right Now 🕡

Tweet Advisor

Geeking Out 🤓

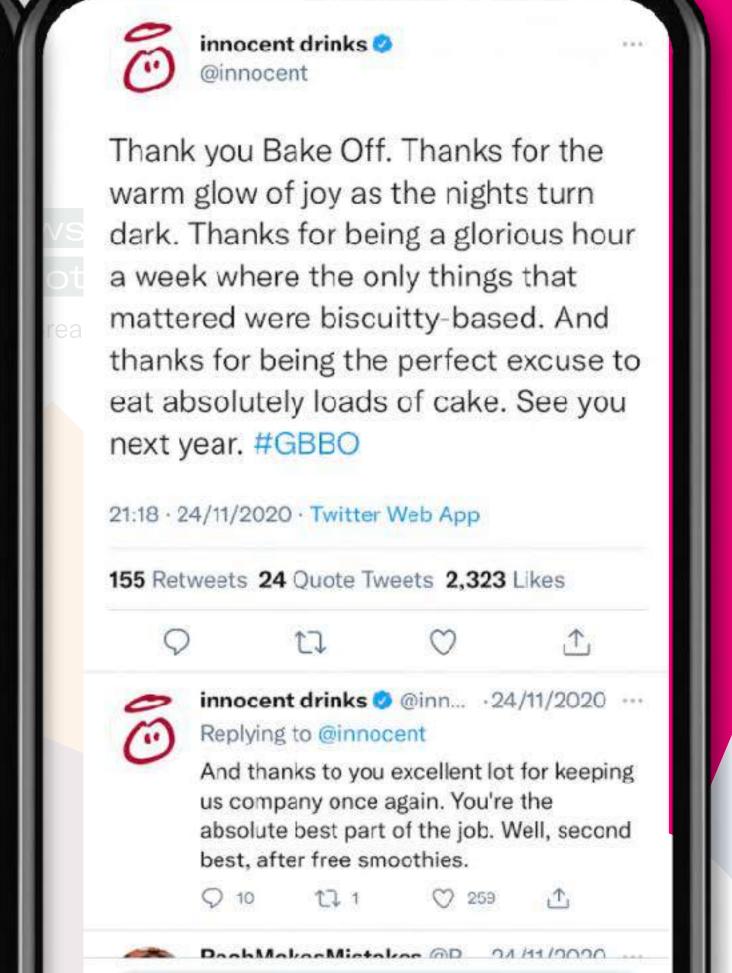
Watching The Same Thing

We Stan 🤒

Geeking Out (99)











7

Twitter Is We've Got This





12 Retweets 12 Quote Tweets 92 Likes

We've Got This

Tweeted. Sorted.

Ask Twitter?

Twitter Tips 👇

Guess Who

Big Names Off Mic Warner Surprise Replies

Lolz

Threadtime Stories

indblown 🐷

Long Memory



What We're Into



Twitter s You'll Never Guess Who

2CqKUNq

○ 148 1 281

♥ 4,401 1



Lolz

Threadtime Stories

Mindblown

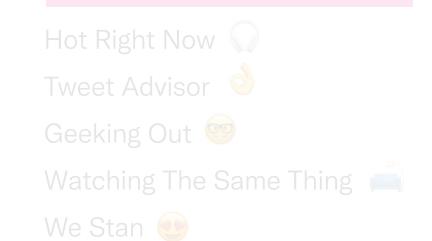
Tweeting It Real

Long Memory

Twitter Is Lolz

Tweeting it Real 😜









Surprise Replies 👀

Lolz

Titter 😂 Threadtime Stories 📖 Mindblown 😇

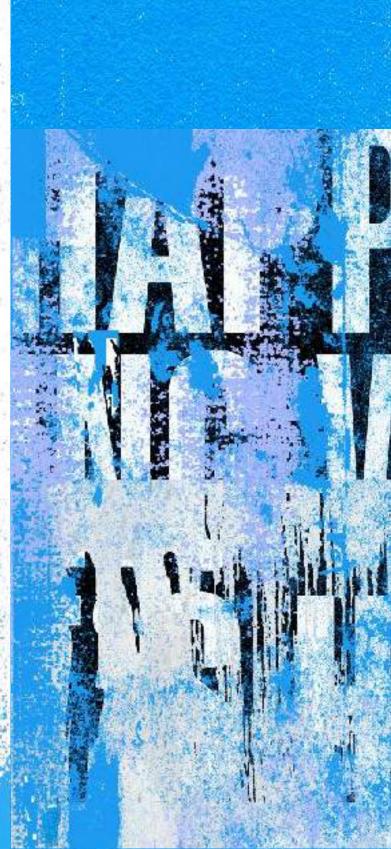
Tweeting It Real 🤤

Long Memory 💾

Accidional Cesults details

Cross-market comparison Prominence Ranking

Rank	UK	France	Spain	Germany		
1	What We're Into	This Is Us	This Is Us	This Is Us		
2	This Is Us	What We're Into	What We're Into	What We're Into		
3	Speaking Out	lolz	Speaking Out	Speaking Out		
4.	lolz	Speaking Out	lolz	lolz		
5	Kind Hearts	Kind Hearts	Kind Hearts	Kind Hearts		
6	News Breaks & Hot Takes					
7.	We've Got This	We've Got This	We've Got This	We've Got This		
	You'll Never Guess Who					

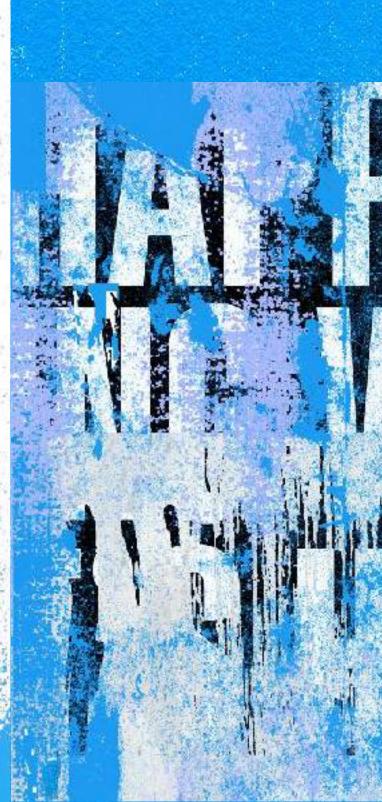


UK	Prominer	John John	he kollowe	n't Retwe	gentiment.
What We're Into	1	3	2	6	33%
This Is Us	2	1	5	7	14%
Speaking Out	3	5	3	1	-22%
lolz	4	2	7	3	-13%
Kind Hearts	5	4	1	2	21%
News Breaks & Hot Takes	6	6	6	4	-39%
We Got This	7	7	4	5	-2%
You'll Never Guess Who	-	-	-	-	



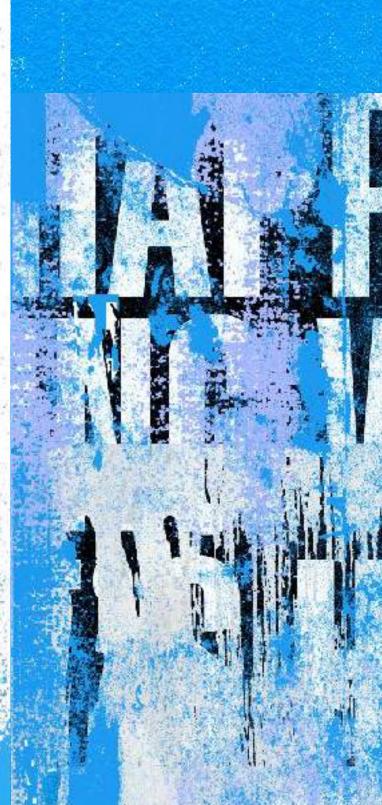
Prominence Ranking

- 1 What We're Into
- 2 This Is Us
- 3 Speaking Out
- 4 lolz
- **5 Kind Hearts**
- 6 News Breaks & Hot Takes
- 7 We've Got This
- You'll Never Guess Who



Tweet Volume

- 1 This Is Us
- 2 lolz
- 3 What We're Into
- **4 Kind Hearts**
- 5 Speaking Out
- 6 News Breaks & Hot Takes
- 7 We've Got This
- You'll Never Guess Who



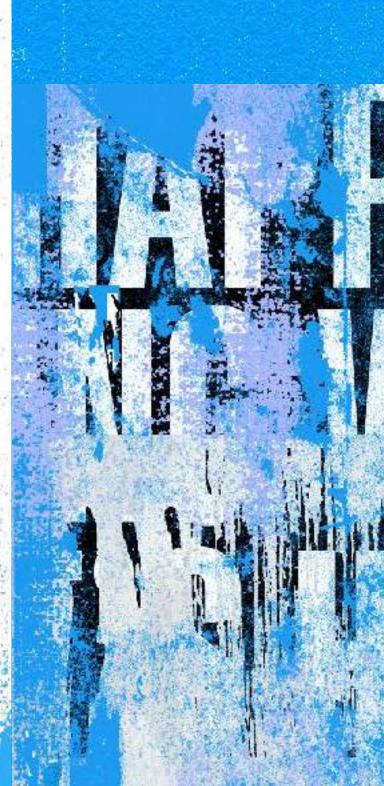
Ranking of Experience themes Follower Count

- 1 Kind Hearts
- 2 What We're Into
- 3 Speaking Out
- 4 We've Got This
- 5 This Is Us
- 6 News Breaks & Hot Takes
- 7 Iolz
- You'll Never Guess Who



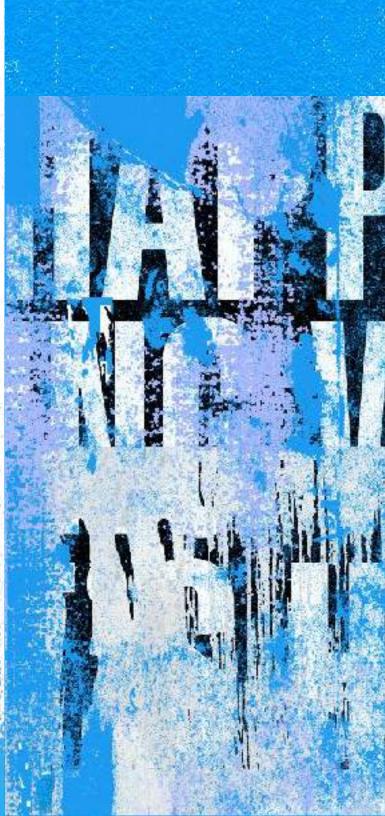
Retweets

- 1 Speaking Out
- 2 Kind Hearts
- 3 lolz
- 4 News Breaks & Hot Takes
- 5 We've Got This
- 6 What We're Into
- 7 This Is Us
- You'll Never Guess Who



Ranking of Experience themes Net Sentiment

1	What We're Into	33%
2	Kind Hearts	21%
3	This Is Us	14%
4	We've Got This	-2%
5	lolz	-13%
6	Speaking Out	-22%
7	News Breaks & Hot Takes	-39%
_	You'll Never Guess Who	N/A



The most prominent individual Experiences on Twitter

1. This Is Us



2. Tweet The Elite



3. Hot Right Now



4. Titter



5. Here For You



